

2011 2nd Quarter Operating Status Report	Quarterly Results to June 30, 2011			Forecast to Year End					
	Surplus / (Deficit)						Surplus / (Deficit)		
	YTD Exp	YTD Rev	Net	Annual Exp	Annual Rev	Net	Annual Exp	Annual Rev	Net
	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000
Tax Supported Program									
Development Review Process (Rural)	33	-	33	3,371	-	3,371	(70)	-	(70)
Agriculture & Rural Affairs Committee	33	-	33	3,371	-	3,371	(70)	-	(70)
General Manager's Office	(28)	-	(28)	677	-	677	-	-	-
Security and Emergency Management	(91)	63	(28)	4,521	(257)	4,264	(100)	100	-
Fire Services	(936)	(31)	(967)	134,598	(757)	133,841	(3,181)	-	(3,181)
Paramedic Service	(703)	563	(140)	71,088	(42,250)	28,838	(1,490)	4,220	2,730
By-Law & Regulatory Services	53	(328)	(275)	18,101	(24,325)	(6,224)	-	-	-
Emergency & Protective Services	(1,705)	267	(1,438)	228,985	(67,589)	161,396	(4,771)	4,320	(451)
General Manager	34	-	34	298	-	298	-	-	-
Employment & Financial	(404)	30	(374)	207,912	(151,655)	56,257	-	-	-
Child Care Services	939	384	1,323	97,537	(75,083)	22,454	-	670	670
Long Term Care	(774)	299	(475)	52,770	(43,131)	9,639	-	-	-
Housing Services - CPSC	(160)	934	774	155,807	(58,786)	97,021	(1,600)	1,600	-
Community Development & Funding	27	113	140	21,810	(366)	21,444	-	-	-
Community & Social Services	(338)	1,760	1,422	536,134	(329,021)	207,113	(1,600)	2,270	670
General Manager's Office	271	22	293	2,479	(1,427)	1,052	-	-	-
Fitness, Aquatics & Community Programs	(508)	603	95	95,092	(49,963)	45,129	(89)	(1,819)	(1,908)
Cultural & Heritage Services	(38)	(371)	(409)	27,249	(3,062)	24,187	-	(623)	(623)
Customer Rel Bus Integration & Funding	70	(72)	(2)	6,760	(1,567)	5,193	63	107	170
Parks, Recreation & Cultural Services	(205)	182	(23)	131,580	(56,019)	75,561	(26)	(2,335)	(2,361)
Parks, Buildings & Grounds	523	(133)	390	61,974	(7,723)	54,251	300	(300)	-
Community & Protective Serv Committee	(1,725)	2,076	351	958,673	(460,352)	498,321	(6,097)	3,955	(2,142)

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General Manager's Office - Infrast Serv	-	-	-	276	-	276	-	-	-
Design & Construction - Municipal East	(38)	-	(38)	411	-	411	(40)	-	(40)
Design & Construction - Municipal West	87	-	87	351	-	351	40	-	40
Design & Construction - Bldg/Fac/Prks	78	-	78	1,299	-	1,299	-	-	-
Asset Management	11	(16)	(5)	1,199	(32)	1,167	-	-	-
Business & Technical Services	(33)	22	(11)	3,671	(629)	3,042	-	-	-
Infrastructure Services	105	6	111	7,207	(661)	6,546	-	-	-
Director's Office	1	-	1	361	-	361	-	-	-
Sust Planning & Development Services	(51)	-	(51)	878	-	878	(35)	-	(35)
Environmental Sustainability	35	-	35	1,060	-	1,060	30	-	30
Sustainable Practice & Neighbourhood	(35)	-	(35)	645	-	645	(35)	-	(35)
Community Sustainability ENV	(50)	-	(50)	2,944	-	2,944	(40)	-	(40)
GM/Manager's Office	(11)	-	(11)	153	-	153	1	-	1
Solid Waste Diversion/Recycling	1,377	1,553	2,930	39,376	(15,312)	24,064	(181)	2,418	2,237
Solid Waste Landfill & Disposal	1,118	(135)	983	5,943	(3,789)	2,154	1,183	(200)	983
Solid Waste Garbage Collection	(84)	(34)	(118)	15,367	(130)	15,237	261	(68)	193
Non Departmental	(269)	(190)	(459)	5,838	(28,074)	(22,237)	(255)	-	(255)
Solid Waste Services	2,131	1,194	3,325	66,676	(47,305)	19,371	1,009	2,150	3,159
Forestry	(247)	-	(247)	12,598	-	12,598	(500)	-	(500)
Environment Committee	1,939	1,200	3,139	89,425	(47,966)	41,459	469	2,150	2,619
Elected Officials	206	-	206	9,809	-	9,809	500	-	500
Office of the City Auditor General	5	-	5	1,567	-	1,567	-	-	-
City Manager's Office	-	-	-	432	-	432	-	-	-
French Language Service	(39)	-	(39)	2,833	(300)	2,533	(60)	-	(60)
Policy Coordination & Outreach	-	-	-	864	-	864	-	-	-
City Manager's Office	(39)	-	(39)	4,129	(300)	3,829	(60)	-	(60)
Director's Off Real Estate Partner & Dev	(2)	-	(2)	382	-	382	-	-	-
Realty Services	7	25	32	4,759	(610)	4,149	5	25	30
Realty Initiatives & Development	(33)	-	(33)	1,137	-	1,137	(10)	-	(10)
Real Estate Partnerships & Development	(28)	25	(3)	6,278	(610)	5,668	(5)	25	20
City Treasurer's Office	(1)	-	(1)	335	-	335	-	-	-
Revenue	161	453	614	10,394	(6,653)	3,741	200	453	653
Corporate Finance	(154)	133	(21)	4,179	(173)	4,006	(150)	133	(17)
Policy and Planning	44	-	44	540	-	540	45	-	45
Controller	(344)	-	(344)	14,511	-	14,511	(350)	-	(350)
Supply	91	-	91	2,513	-	2,513	100	-	100
Finance	(203)	586	383	32,472	(6,826)	25,646	(155)	586	431

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	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000
City Clerk & Solicitor's Office	5	2	7	527	(1,416)	(889)	-	-	-
Legal Services *	136	-	136	7,585	-	7,585	-	-	-
Protocol	6	-	6	792	-	792	-	-	-
City Clerk	(223)	-	(223)	3,397	-	3,397	(268)	-	(268)
Municipal Elections & MFIPPA	83	-	83	1,710	(945)	765	-	-	-
Courthouse & Prov Offences Services	58	-	58	7,015	-	7,015	94	-	94
City Clerk & Solicitor	65	2	67	21,026	(2,361)	18,665	(174)	-	(174)
City Operations DCM's Office	2	-	2	848	-	848	-	-	-
Director's Office ODP	(5)	-	(5)	816	-	816	-	-	-
Corporate Business Services	10	-	10	2,178	-	2,178	20	-	20
Client Services Strategies	62	-	62	1,398	(23)	1,375	100	-	100
Organizational Development	109	-	109	1,316	-	1,316	190	-	190
Client Services	(163)	(7)	(170)	6,133	(28)	6,105	(300)	-	(300)
Organizational Development & Performance	13	(7)	6	11,841	(51)	11,790	10	-	10
Director's Office Human Resources	3	-	3	319	-	319	-	-	-
Diversity & Employment Equity	(4)	-	(4)	416	-	416	-	-	-
HR Client & Business Solutions	53	-	53	2,379	-	2,379	50	-	50
Resourcing & Talent Management	21	-	21	4,284	-	4,284	20	-	20
Compensation & Benefits	(24)	-	(24)	3,699	-	3,699	(20)	-	(20)
Occupational Health & Safety	(45)	-	(45)	3,266	-	3,266	(50)	-	(50)
Human Resources	4	-	4	14,363	-	14,363	-	-	-
Director's Office Information Tech	2	-	2	345	-	345	-	-	-
Technology Infrastructure	(106)	(2)	(108)	10,300	(6)	10,294	(140)	-	(140)
Client Services	(212)	-	(212)	9,068	-	9,068	(200)	-	(200)
Business Solutions	255	-	255	7,740	-	7,740	270	-	270
Enterprise Solutions	98	-	98	14,005	-	14,005	90	-	90
IM/IT Architecture & Security	2	-	2	2,590	-	2,590	-	-	-
Business Technology & Architecture	(8)	-	(8)	468	-	468	-	-	-
Information Technology Services	31	(2)	29	44,516	(6)	44,510	20	-	20
Director's Office Communications	(57)	-	(57)	973	-	973	(60)	-	(60)
Media Relations & Public Information	40	-	40	785	-	785	50	-	50
E-Media	4	-	4	748	-	748	-	-	-
Client Relations	64	-	64	2,458	-	2,458	60	-	60
Corporate Communications	51	-	51	4,964	-	4,964	50	-	50
DCM's Office Infrast Serv & Comm Sustain	21	-	21	1,232	-	1,232	-	-	-
Community Sust - Economic Development	11	-	11	5,528	-	5,528	-	-	-
Rail Implementation	45	(45)	-	6,729	(6,729)	-	-	-	-

* Although the City Clerk & Solicitor Services is projecting a small deficit for 2011, the year-to-date and forecast projections includes funds from the Ottawa Lynx Litigation settlement which is subject to the approval of the recommendations in the report "Comprehensive Legal Services Report - January to June 2011."

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	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000
Non Departmental Accounts									
Corporate Benefit Provisions	(75)	-	(75)	8,335	-	8,335	-	-	-
Contribution To Reserve Funds	-	-	-	84,088	(2,351)	81,737	-	-	-
Endowment Fund	(8,253)	8,253	-	21,253	(21,253)	-	(8,253)	8,253	-
Debt Charges	-	34	34	66,552	(9,566)	56,986	-	-	-
Sale of Surplus Land	(227)	3,082	2,855	500	(3,875)	(3,375)	(500)	3,875	3,375
Ottawa Lands Development	-	-	-	-	(5,500)	(5,500)	-	-	-
100 Constellation Lease	(8)	-	(8)	5,797	-	5,797	-	-	-
Capital Formation Costs	(8,488)	11,369	2,881	178,190	(42,545)	135,645	(8,753)	12,128	3,375
Election Reserve Fund	-	-	-	1,087	-	1,087	-	-	-
Self Insurance	-	-	-	222	(222)	-	-	-	-
One-Time Unforeseen Provision	-	-	-	2,281	-	2,281	-	-	-
Recovery from Water/Sewer Rate	-	-	-	(16,689)	-	(16,689)	-	-	-
Financial Charges	1,161	-	1,161	3,527	-	3,527	-	-	-
Corporate Common Expenditures	1,161	-	1,161	(9,572)	(222)	(9,794)	-	-	-
Procurement	(966)	-	(966)	(1,931)	-	(1,931)	-	-	-
Supplier Discount	(111)	-	(111)	(342)	-	(342)	(220)	-	(220)
Efficiency Savings	(1,077)	-	(1,077)	(2,273)	-	(2,273)	(220)	-	(220)
Penalty & Interest	-	508	508	-	(11,694)	(11,694)	-	500	500
Investment Income	-	(6)	(6)	-	(13,716)	(13,716)	-	-	-
Hydro Ottawa Dividends	-	1,500	1,500	-	(17,500)	(17,500)	-	1,500	1,500
Provincial Offences Act	-	(125)	(125)	-	(13,607)	(13,607)	-	-	-
Rideau Carleton Raceway	-	(144)	(144)	-	(4,300)	(4,300)	-	-	-
Lottery Fees	-	(147)	(147)	-	(1,004)	(1,004)	-	-	-
Other Miscellaneous Revenue	-	(131)	(131)	-	(1,695)	(1,695)	-	-	-
Corporate Common Revenue	-	1,455	1,455	-	(63,516)	(63,516)	-	2,000	2,000
Supplemental Assessment	-	-	-	-	(25,417)	(25,417)	-	-	-
Payment-in-lieu of Taxation	-	-	-	-	(166,811)	(166,811)	-	277	277
Public Institutions	-	-	-	-	(5,444)	(5,444)	-	-	-
Local Improvement	-	64	64	170	(200)	(30)	-	-	-
Tax Rebates & Remissions	(2,506)	-	(2,506)	21,602	-	21,602	(2,500)	-	(2,500)
Property Assessment	(19)	-	(19)	11,921	-	11,921	-	-	-
Tax Related Expenditures & Revenue	(2,525)	64	(2,461)	33,693	(197,872)	(164,179)	(2,500)	277	(2,223)
Total Non Departmental Accounts	(11,004)	12,888	1,884	208,373	(304,155)	(95,782)	(11,473)	14,405	2,932
Property Tax Revenue	-	-	-	-	(1,237,094)	(1,237,094)	-	-	-
Finance & Economic Development Committee	(10,820)	13,447	2,627	373,675	(1,558,132)	(1,184,457)	(11,287)	15,016	3,729

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	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000
General Manager's Office - PGM	4	-	4	515	-	515	40	-	40
Business Support & Evaluation	(9)	-	(9)	745	-	745	(25)	-	(25)
Development Review Urban Services	(89)	-	(89)	4,002	-	4,002	(130)	-	(130)
Development Review Suburban Services	125	19	144	5,724	(4,183)	1,541	-	-	-
Development Review Rural Services	94	(137)	(43)	2,696	(626)	2,070	-	(215)	(215)
Development Review Consolidated Services	74	(627)	(553)	308	(10,614)	(10,306)	65	(800)	(735)
Policy Development & Urban Design	(36)	(6)	(42)	3,421	(21)	3,400	(120)	-	(120)
Building Code Services	111	(10)	101	603	(927)	(324)	100	-	100
Planning and Growth Management	274	(761)	(487)	18,014	(16,371)	1,643	(70)	(1,015)	(1,085)
Building Code Services-Ontario Bldg Code	619	(367)	252	15,437	(19,818)	(4,381)	370	(370)	-
2010 OBCA Revenue Adjustment	-	(252)	(252)	-	-	-	-	-	-
Housing Services - PC	(36)	54	18	409	-	409	-	-	-
Planning Committee	857	(1,326)	(469)	33,860	(36,189)	(2,329)	300	(1,385)	(1,085)
General Manager Public Works	40	-	40	1,666	-	1,666	-	-	-
Traffic Management and Operational Support	290	(5)	285	13,311	(134)	13,177	-	-	-
Roads & Traffic Maintenance	(97)	(58)	(155)	117,416	(2,158)	115,258	(570)	-	(570)
Parking Operations	962	(1,078)	(116)	15,687	(15,687)	-	-	-	-
Fleet Services	(186)	(3)	(189)	3,702	(549)	3,153	-	-	-
Transportation Planning	30	11	41	2,668	(55)	2,613	(90)	-	(90)
Transportation Committee	1,039	(1,133)	(94)	154,450	(18,583)	135,867	(660)	-	(660)
Total Tax Supported Programs	(8,677)	14,264	5,587	1,613,454	(2,121,222)	(507,768)	(17,345)	19,736	2,391