

MONITORING REPORT

Subject: Board Policy A. 16 Technology

Prepared by: Danielle McDonald, Chief Executive Officer

Prepared for: Ottawa Public Library Board

Meeting of: November 19, 2012

Date of preparation: November 5, 2012

Executive Limitations policy A.16 Technology was approved by the Library Board on May 27, 2002 and last revised on December 12, 2011. It states:

The CEO shall insure that the Library's practices regarding the acquisition and implementation of technology are consistent with, but not limited to, those of the City of Ottawa, and provide practices that are appropriate for the Library's operations, enhance productivity or customer service, and conform to Library policies and legislative requirements.

The Library collaborates with the City's IT team in the planning, acquisition, implementation and maintenance of our technology, outside of the Library's web presence.

For example, the Ottawa Public Library is the pilot site for the City of Ottawa's Virtual Desktop Initiative (VDI) which is part of City Information Technology Services' Technology Roadmap. Collaboration on this initiative will result in enhanced customer service through the replacement in 2013-2014 (following the pilot project) of all of the Library's public desktops. Another example is an OPL e-payment solution which is supported by City ITS and which will improve customer service.

I report compliance.

I hereby present my monitoring report on Executive Limitations Policy A.16, Technology. I certify that the information contained in this report is true.

Signed: _____
Danielle McDonald
Chief Executive Officer

Date: _____