

ACTION

Subject:	Temporary Bookmobile Service at Chapman Mills Public School
Prepared by:	Nelly Beylouni-Zamat, Manager, Diversity and Accessibility Services
Prepared for:	Ottawa Public Library Board
Meeting of:	October 15, 2012
Date of preparation:	October 5, 2012

RECOMMENDATION

That a temporary bookmobile stop be added to serve Chapman Mills Public School from October 22, 2012 to March 25, 2013.

References

- Ottawa Public Library Board, Policy A.30, Protection of Branches.
- Ottawa Public Library Board, Doc 04-106, Bookmobile Service Plan, December 13, 2004.
- Ottawa Public Library Board, Doc 05-032, Proposed New Bookmobile Stops and Revised Schedule, April 11, 2005.
- Ottawa Public Library Board, Doc 3, Bookmobile Service Report: Proposed Revised Schedule, June 28, 2007.

Background

1. One of the Library Board's five strategic directions focuses on developing library "Places and Spaces". This strategic direction includes a key priority to "Build community – fill the "holes"" by addressing service gaps.

2. Chapman Mills Public School is a new school under construction. It is currently located in a temporary building on 60 Tiverton Dr. in Nepean. The temporary location does not provide access to library services or collections. The school will be moving to its permanent location in March 2013.
3. The librarian at the Chapman Mills Public School contacted the Bookmobile supervising librarian to request a stop at the school at their temporary location until March 2013.
4. The bookmobile staff has analyzed the schedule and recommended that the bookmobile service this location on Mondays between 2:00 and 3:00 PM. Additional costs will be minimal, as the location is in the vicinity of the Farley Mowat Stop serviced by the bookmobile on Mondays at 3:30 PM.
5. The librarian has committed to accompanying 4 classes to the bookmobile during the proposed 1-hour stop on a weekly basis.
6. The staff evaluated the location to ensure that the location meets the physical needs of the bookmobile including an analysis of the parking area, the turning radius of the bookmobile, and the safety concerns for the children getting on and off the bus. A preliminary analysis indicates that the site will be able to effectively support the bookmobile service.

Analysis

The library Board provides oversight to the bookmobile schedule to ensure alignment with the Board's strategic directions. The last review of Bookmobile stops was completed in June 2007. A current review of the bookmobile service is underway, with an evaluation of the current stops and future directions.

The refreshed service model will include analysis of how alternative service delivery methods can be leveraged in order to provide the citizens of Ottawa with efficient, effective and economical library services and to evaluate the partnership of alternative service delivery methods with other community stakeholders, including schools and community organizations. This short-term partnership will provide five months of data on the effectiveness of school partnerships to use in the evaluation. This provides a good opportunity to gather data while the current service is under review. Additional information on the bookmobile service review will be brought forward to the board by the beginning of 2013.

With the lack of library services available to students, alignment with the current schedule and the potential analysis that this short term opportunity will provide, it is recommended that the board approve this temporary stop at the Chapman Mills Public School.