## REGION OF OTTAWA-CARLETON RÉGION D'OTTAWA-CARLETON

REPORT RAPPORT

Our File/N/Réf. 03-07-99-0023

Your File/V/Réf.

DATE 21 January 1999

TO/DEST. Transit Services Committee

FROM/EXP. Committee Co-ordinator

SUBJECT/OBJET SNOW CLEARING

## **REPORT RECOMMENDATION**

That the Transit Services Committee receive this presentation for information.

## **BACKGROUND**

Attached is a copy of E-Mail correspondence from the Committee Chair, A. Loney, setting out concerns about snow clearing around bus stops, particularly in the City of Ottawa.

Chair Loney has requested that staff make a presentation on this item at the Committee meeting. Mssrs. Mike Bellinger, Acting Manager, Transportation Operations, OC Transpo, and Bill Beveridge, Director, Infrastructure Maintenance, Environment and Transportation Department, will be present to respond to the request.

This report is respectfully submitted.

Approved by M. J. Beauregard

Attach: (1)

## Beauregard, Monique

From:

Loney, Al

Sent:

Monday, January 18, 1999 3:04 PM

To:

Beauregard, Monique

Subject:

FW: Snow Clearing relating to Transit Service

—Original Message—

Loney, Al From:

Sent:

Monday, January 11, 1999 12:08 PM

Beckstead, Merv; Chiarelli, Bob Sheflin, Mike; Brousseau, Doug; Palmer, Richard

Subject:

Snow Clearing relating to Transit Service

The way in which snow clearing is done, with particular reference to safe use of the bus system is just unacceptable.

This past week, up to one full week following the major snow fall, we continued to have large snow banks along some Regional roads. An example is Hunt Club Road within the City of Ottawa. Bus drivers were calling my office to let me know that people were standing on top of snow banks and that there had been a number of close calls with people falling and sliding onto the road. We also have had many calls of complaint from riders.

I know this to be a problem throughout the Region, but it seems particularly bad within the City of Ottawa. It begs the question as to how well we are managing our contracting with the City of Ottawa. When we renewed our arrangement with them, I didn't think we were to be getting a lower standard on Regional roads within the City of Ottawa vs. what we have on those sections which we do with our own resources.

I am, by copy of this message, requesting staff to make this an item for the next Transit Services Committee meeting.

Al Loney