

Our File/N/Réf.
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DATE: 9 Feb 1999

TO/DEST: Co-ordinator
Transit Services Committee

FROM/EXP: CEO and General Manager

SUBJECT/OBJET: **COMPREHENSIVE REVIEW FINAL REPORT**

DEPARTMENTAL RECOMMENDATION

That the Transit Services Committee receive the final report of the OC Transpo Comprehensive Review from the KPMG/IBI team entitled “The Way Ahead: Becoming the Best of Best”, and refer it to OC Transpo Management for review and the preparation of a comprehensive 5-year business plan.

BACKGROUND

OC Transpo’s Management Team would like to thank the Comprehensive Review Steering Committee and the KPMG/IBI team for a thorough, useful and extremely important study and report - “The Way Ahead: Becoming the Best of the Best”.... a blueprint for transit in Ottawa-Carleton.

Management embraces and supports the recommendations in this report and as outlined in the report, are in the process of implementing many of them.

As the report indicates, OC Transpo, the Transit Services Committee and the Transit Commission have exciting challenges. Management wishes to address these challenges by bringing forward to the Committee and Commission a comprehensive 5-year business plan.

Accordingly, Management requests that the Transit Services Committee receive the KPMG/IBI report and refer it to management for review and the preparation of this 5-year business plan.

Approved by
M.J.E. Sheflin, P.Eng.