

**2. REGIONAL RADIO COMMUNICATIONS SYSTEM
CONTRACT EXTENSION**

COMMITTEE RECOMMENDATION

That Council approve a contract extension to Kevin B. Nauss and Associates, Kanata, to provide engineering contract co-ordination and system design services in the amount of \$150,000, bringing the total contract provision up to \$500,000.

DOCUMENTATION

1. Environment and Transportation Commissioner's report dated 14 Mar 00 is immediately attached.
2. Extract of Draft Corporate Services and Economic Development Committee Minute, 21 Mar 00, immediately follows the report and includes a record of the vote.

Our File/N/Réf. 14-00-0241
Your File/V/Réf.

DATE 14 March 2000

TO/DEST. Co-ordinator
 Corporate Services and Economic Development Committee

FROM/EXP. Environment and Transportation Commissioner

SUBJECT/OBJET **REGIONAL RADIO COMMUNICATION SYSTEM -
CONTRACT EXTENSION**

DEPARTMENTAL RECOMMENDATION

That the Corporate Services and Economic Development and Council approve a contract extension to Kevin B. Nauss and Associates, Kanata, to provide engineering contract co-ordination and system design services in the amount of \$150,000, bringing the total contract provision up to \$500,000.

BACKGROUND

The Corporate Radio System was activated on 01 January 1998 when some 700 Ottawa-Carleton Regional Police (OCRPS) radios began operating in analogue mode. Later in 1998 approximately 700 RMOC users were added to the system.

On 02 June 1998, Corporate Services and Economic Development Committee authorized the award of a contract to Kevin Nauss and Associates to provide engineering services, contract co-ordination and system design services in the amount of \$350,000.

In late 1999, the migration to the digital format, an essential component for police security, was completed.

Although the system is operating, we have not completed Final Acceptance. A system adjustment is underway, and is necessary because of some changes in the technology of the Ericsson system.

These changes will require design review, installation, acceptance testing and project co-ordination, in addition to the other duties associated with the completion of this project. It should be noted that these changes have to be performed on a “live” system, that cannot be down for any length of time.

CONSULTATION

The public consultation process is not applicable.

EXPENDITURE JUSTIFICATION

Given the critical nature of the system re-design, completion of the total project and the steep learning curve involved, it is recommended that the appointment of Kevin Nauss and Associates be confirmed to ensure project continuity and system reliability. This contract extension for Kevin Nauss and Associates is based on past performance, detailed knowledge, experience and the ability to provide continued expertise within the same contractual terms, conditions and rates.

Supply Management have reviewed and consider the per diem rates provided by Kevin B. Nauss and Associates to be fair, competitive and of good value to the Region.

It had been the intent to staff positions for the ongoing management of the Radio System. This would not be prudent at this time during the transition to the new City of Ottawa. However, this consulting firm’s expertise will be extremely beneficial as we migrate to one city. There will be a requirement to review all the radio systems in place throughout the Region and to consider some measure of integration. This will require detailed knowledge of the current system.

FINANCIAL STATEMENT

	\$
Approved Budget to Date	20,900,000
Total Paid & Committed	<u>(18,337,423)</u>
Balance Available	2,562,577
THIS REQUEST	<u>(150,000)</u>
Balance Remaining	<u><u>2,412,577</u></u>

Funds are available in the 2000 Capital Budget, Order No. 900019, Regional Communication System (Reference Page 466), Purchase Order No. 45001492, Purchase Requisition No. 10043034.

*Approved by
M.J.E. Sheflin, P.Eng.*

HM/lv

SUPPLY MANAGEMENT DIVISION

I concur,

*Approved by Glen Ford
On behalf of the Finance Commissioner*

REGIONAL RADIO COMMUNICATIONS SYSTEM
CONTRACT EXTENSION

- Environment and Transportation Commissioner's report dated 14 Mar 00

Councillor van den Ham wanted to know why the Region continues to use a consultant and whether the purchase of a system shouldn't include installation and customer satisfaction. The Director, Mobility Services, Environment and Transportation Department, Doug Brousseau, replied that, ideally, this should be the case, but it is not. He indicated that the system is not totally functional, that the contract with the supplier is not completed and there is not the in-house expertise to deal with this matter. Councillor van den Ham expressed the hope there could be an adjustment in the final price if the system is not performing to specifications. Mr. Brousseau indicated there have been exhaustive negotiations with the supplier to the highest staff level. The department is taking into consideration the inability of the supplier to deliver what was contracted for while at the same time continuing to develop a relationship with him.

Replying to a question from Councillor R. Cantin, Mr. Brousseau indicated it was a negotiating team that recommended the product. The deciding factor was this was the only firm that could provide a digital system and provide it in a more timely manner than its competitors. Councillor Cantin asked if part of the contract was that the system be fully functional. Mr. Brousseau replied in the affirmative, adding that staff have not given up on this requirement. He pointed out that the system is in place and operating extremely well, but the Region wants more out of it and is retaining the expertise to achieve this goal. Councillor Cantin asked that staff clarify whether the Region contracted for something knowing the deliverables or whether it is trying to get more than contracted for in the first place. Mr. Brousseau indicated some of the things staff have been dealing with include changes in design concept and the fact that the supplier has gone to a different way of delivering the system. He reiterated that staff are holding the vendor accountable for delivering the system. Mr. Brousseau noted that the consultant's work may be over by the end of 2000 and this contract may not reach the upset limit foreseen in the report. When the work is completed, a proposal will come forward for staff to run the system. Councillor Cantin questioned whether the upcoming amalgamation will mean having to start over in order to incorporate all other systems. Mr. Brousseau responded by saying staff see the new City of Ottawa as an opportunity for more business for the regional system and it will not be a problem to accommodate additional users.

That the Corporate Services and Economic Development and Council approve a contract extension to Kevin B. Nauss and Associates, Kanata, to provide engineering contract co-ordination and system design services in the amount of \$150,000, bringing the total contract provision up to \$500,000.

CARRIED
(G. Hunter dissented)