

REGIONAL MUNICIPALITY OF OTTAWA-CARLETON  
MUNICIPALITÉ RÉGIONALE D'OTTAWA-CARLETON

REPORT  
RAPPORT

---

Our File/N/Réf.

Your File/V/Réf.

DATE                    12 January 1998

TO/DEST.              Co-ordinator  
                          Corporate Services and Economic Development Committee

FROM/EXP.             Medical Officer of Health

SUBJECT/OBJET        **1996/97 SETTLEMENT  
HOME CARE PROGRAM**

---

**DEPARTMENTAL RECOMMENDATION**

**That Corporate Services and Economic Development Committee and Council approve the 1996/97 Home Care Settlement/financial statement submissions to the Ministry of Health.**

**BACKGROUND**

It is a requirement of the Ministry that, on an annual basis, audited Home Care financial statements and settlement forms be submitted by the Program to the Ministry of Health to determine final allowable costs and related funding. The Ministry further requires that these settlements be approved by Regional Council.

This is the final settlement of the Home Care Program to March 31, 1997 at which time it was transferred to the Community Care Access Centre (CCAC). Attached is the calculation of allowable costs and determination of settlement for the 1996/97 fiscal year as it pertains to the Home Care Acute and Chronic Programs, School Program, Integrated Homemaker Program and Acquired Brain Injury Program.

**PUBLIC CONSULTATION**

No public consultation is necessary. Information was gathered according to financial reporting requirements and was verified by external auditors.

FINANCIAL STATEMENT

The Home Care Program is 100% funded by the Ministry.

*Approved by  
R. A. Cushman*

FINANCE DEPARTMENT COMMENT

The Ministry of Health funds 100% of the Home Care Program, thus there is no requirement for Regional funding.

*Approved by C. Colaiacovo on behalf of  
Finance Commissioner*

---

## SECTION VII AUDITORS' REPORT

---

### To the Ministry of Health

We have audited Section III of the Annual Reconciliation Report (Home Care) of **Ottawa-Carleton Regional Home Care Program** for the year ended March 31, 1997. This report is the responsibility of management. Our responsibility is to express an opinion on this information based on our audit.

We conducted our audit in accordance with generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance whether the financial information is free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial information. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall presentation of the financial information.

In our opinion, Section III of the Reconciliation presents fairly, in all material respects, the information contained therein for the year ended March 31, 1997 in accordance with the Technical instructions.

*Ernst & Young*

Ottawa, Canada,  
August 15, 1997.

Chartered Accountants

---

## **SECTION VII AUDITORS' REPORT**

---

### **To the Ministry of Health**

We have audited Section III of the Annual Reconciliation Report (Acquired Brain Injury Program) of **Ottawa-Carleton Regional Home Care Program** for the year ended March 31, 1997. This report is the responsibility of management. Our responsibility is to express an opinion on this information based on our audit.

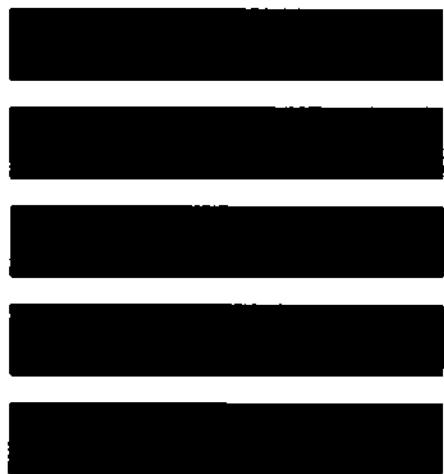
We conducted our audit in accordance with generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance whether the financial information is free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial information. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall presentation of the financial information.

In our opinion, Section III of the Reconciliation presents fairly, in all material respects, the information contained therein for the year ended March 31, 1997 in accordance with the Technical instructions.

*Ernst & Young*

Chartered Accountants

Ottawa, Canada,  
August 15, 1997.



---

**FINANCIAL STATEMENTS**

**OTTAWA-CARLETON  
REGIONAL HEALTH DEPARTMENT  
HOME CARE PROGRAM**

**March 31, 1997**

**ERNST & YOUNG**

---

## AUDITORS' REPORT

---

To the Chairman and Members of the Board of the  
**Ottawa-Carleton Regional Health Department**

We have audited the balance sheet of the **Ottawa-Carleton Regional Health Department Home Care Program** as at March 31, 1997 and the statement of revenue and expenditure for the year then ended. These financial statements are the responsibility of the department's management. Our responsibility is to express an opinion on these financial statements based on our audit.

We conducted our audit in accordance with generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In our opinion, these financial statements present fairly, in all material respects, the financial position of the Home Care Program as at March 31, 1997 and the results of its operations for the year then ended in accordance with the accounting principles described in note 1 to the financial statements.

*Ernst & Young*

Chartered Accountants

Ottawa, Canada,  
August 15, 1997.

---

**Ottawa-Carleton Regional Health Department  
Home Care Program**

**BALANCE SHEET**

---

As at March 31

	<b>1997</b> \$	<b>1996</b> \$
<b>ASSETS</b>		
Due from The Regional Municipality of Ottawa-Carleton	4,976,794	7,380,936
	<b>4,976,794</b>	<b>7,380,936</b>
<b>LIABILITIES</b>		
Trade accounts payable	3,119,687	2,933,153
Accrued payroll	450,044	1,262,773
Due to the Province of Ontario <i>(schedule 1)</i>	1,407,063	3,185,010
	<b>4,976,794</b>	<b>7,380,936</b>

*See accompanying notes*

---

**Ottawa-Carleton Regional Health Department  
Home Care Program**

**STATEMENT OF REVENUE AND EXPENDITURE**

---

Year ended March 31

	<b>1997</b> \$	<b>1996</b> \$
<b>REVENUE</b>		
Province of Ontario	58,806,149	57,887,765
Interest revenue	268,185	121,520
Miscellaneous revenue	40,870	35,256
Workmen's Compensation Board	200	722
	<b>59,115,404</b>	<b>58,045,263</b>
<b>EXPENDITURE</b>		
Patient care		
Equipment and services	41,536,905	40,746,442
Salaries and wages	8,515,458	8,890,037
Fringe benefits	1,761,172	1,564,912
Travel	462,203	439,690
Honoraria	13,080	8,080
	<b>52,288,818</b>	<b>51,649,161</b>
Administrative		
Salaries and wages	3,920,302	3,749,072
Occupancy costs	1,249,159	1,203,879
Fringe benefits	815,483	755,811
General administrative	669,463	485,350
Non-recurring expenditures <i>[note 6]</i>	154,760	186,632
Travel	17,419	15,358
	<b>6,826,586</b>	<b>6,396,102</b>
	<b>59,115,404</b>	<b>58,045,263</b>

*See accompanying notes*

Ottawa-Carleton Regional Health Department  
Home Care Program

Schedule 1

DUE TO THE PROVINCE OF ONTARIO

Year ended March 31

	Balance, March 31, 1996 \$	Add Total Expenditures \$	Deduct Offset Revenues \$	Deduct Funding Received \$	Deduct Interim Recovery of Funding by M.O.H. \$	Balance March 31, 1997 \$
Home Care	(3,123,427)	58,781,611	306,743	56,145,617	581,099	(1,375,275)
Acquired Brain Injury Program	(65,768)	320,215	2,520	284,232		(32,305)
Palliative Care Initiative	4,185	13,578		17,246		517
<b>Total</b>	<b>(3,185,010)</b>	<b>59,415,404</b>	<b>309,263</b>	<b>56,447,095</b>	<b>581,099</b>	<b>(1,407,063)</b>

*See accompanying notes*

---

**Ottawa-Carleton Regional Health Department  
Home Care Program**

---

**NOTES TO FINANCIAL STATEMENTS**

---

March 31, 1997

**1. SIGNIFICANT ACCOUNTING POLICIES**

The Ottawa-Carleton Regional Health Department Home Care Program is a directorate of the Health Department of The Regional Municipality of Ottawa-Carleton (the "Home Care Program"). The financial statements of the Home Care Program have been prepared by management within reasonable limits of materiality in accordance with accounting policies prescribed by the Ministry of Health. Since precise determination of many assets and liabilities is dependent upon future events, the preparation of periodic financial statements necessarily involves the use of estimates which have been made using careful judgement. The following is a summary of the significant accounting policies of the Home Care Program.

**Accrual Accounting**

These financial statements are prepared in accordance with directives from the Ministry of Health on a modified cash basis at March 31, 1996 and on a full accrual basis at March 31, 1997. Vested sick leave benefits which may be converted to a benefit payment on termination and vacation pay entitlements are charged to expenditures in the year they are paid.

At the end of each fiscal year, the Home Care Program adjusts its accounts for the amounts due to or from the Province of Ontario based on allowable operating costs. Further adjustments, which may occur after the operating costs are reviewed by the province, are recorded in the statement of revenue and expenditure and in the due to (from) the province in the year the adjustments are determined.

**Fixed assets**

Fixed assets are charged to expenditure in the year of acquisition.

**2. COMMITMENTS**

The Health Department has entered into a lease agreement for premises with estimated minimum lease payments of approximately \$592,479 per year up to 1998.

The Health Department maintains an annual operating lease agreement with the City of Ottawa for vehicles of the Home Care Program for approximately \$185,000 per year.

**3. LIABILITY FOR LEAVE BENEFITS**

Under the sick leave benefit plan, unused sick leave can accumulate and employees may become entitled to a cash payment when they leave the employment of the Home Care Program. The commitment with respect to these benefits, to the extent that they have vested and could be taken in cash by an employee on termination, amounted to approximately \$514,000 at March 31, 1997 (\$539,000 at March 31, 1996). This amount has not been provided for in these financial statements.

Entitlements to vacation pay and annual leave which have not been accrued at March 31, 1997 amount to approximately \$390,000 (\$242,000 at March 31, 1996).

---

**Ottawa-Carleton Regional Health Department  
Home Care Program**

**NOTES TO FINANCIAL STATEMENTS**

---

March 31, 1997

**4. LIABILITY FOR RETROACTIVE PAY SETTLEMENTS**

Pay equity (job evaluation) has not been implemented for employees of the Association of Health Professionals. Also, collective agreement negotiations for both CIPP and AAHPO remain outstanding and during the year the Home Care Program has been directed by the Ministry of Health divest from direct service provision (AAHPO) by either March 31, 1999 or March 31, 2000 according to newly proposed guidelines. Any retroactive adjustments which may be required upon reaching settlements cannot be reasonably estimated at this time and, therefore, have not been accrued. The additional costs will be recorded, together with related funding from the Province of Ontario, in the year in which the settlements are finalized.

**5. STATEMENT OF CHANGES IN FINANCIAL POSITION**

A statement of changes in financial position has not been included since no additional meaningful information would be provided.

**6. NON RECURRING EXPENDITURES**

Non recurring expenditures are comprised of office equipment, health and safety equipment purchases and severance costs relating to the transfer of the Program from the Regional Municipality of Ottawa-Carleton to the Ottawa-Carleton Community Care Access Centre.

**7. COMPARATIVE AMOUNTS**

Some prior year comparative amounts have been reclassified to conform with the current year's presentation.

**8. SUBSEQUENT EVENT**

The Government of Ontario has legislated through amendments to Bill 173, The Long-Term Care Act, that the Ottawa-Carleton Community Care Access Centre take over operation of the Ottawa-Carleton Regional Health Department Home Care Program from the Regional Municipality of Ottawa-Carleton. This transfer was effective April 1, 1997.

Section 1

**Section I Identification**

**ANNUAL RECONCILIATION REPORT**

Line	
101	Legal Name of Corporation: <u>REGIONAL MUNICIPALITY OF OTTAWA-CARLETON</u>
102	Agency Name:
103	Address: <u>1223 MICHAEL STREET</u>
	City: <u>GLOUCESTER, ONTARIO</u>
	Postal Code: <u>K1J 7T2</u>
104	Name of individual who will respond to questions arising from this report: <u>GUY ARSENEAU</u>
105	Telephone Number: <u>(613) 745-5525</u>
106	Fax Number <u>(613) 745-6894</u>
107	For the Year Ended <u>MARCH 1997</u>

## Section II A

## Section II Part A Actual Expenditures &amp; Revenues by Service

Line	EXPENDITURES/REVENUES	TOTAL BUDGET APPROVAL		TOTAL ACTUAL EXPENDITURE		SERVICES	
						Homemaking	Case Management
201	Employee salaries & wages	12,726,215		12,424,117			9,170,320
202	Employee benefits	2,529,126		2,576,790			1,904,596
203	Staff training	63,461		61,881			37,908
204	Board/Volunteer training & recognition		0				
205	Travel	450,388	479,622			158,618	
206	Building occupancy	569,940	569,562			420,337	
207	Office expenses	398,341	451,773			340,213	
208	Other operating	205,338	165,074			126,986	
209	Meals (Food Costs)		0				
210	Service supplies/medical supplies & equipment	2,581,633	2,216,300			2,075	2,083,296
211	Purchased administration services	12,960	13,080			13,080	
212	Purchased client services	40,981,770	39,002,638	22,887,151			13,668,676
213	Central administration charges	615,245	679,596			387,678	
214	Other (specify)		0				
215	Other (specify)		0				
216	Other (specify)		0				
217	Expenditure Recoveries (specify)		(41,070)			(41,070)	
			61				
218	Total Net Expenditures	61,134,417	58,599,363	22,887,151	12,520,741		15,751,972
	Revenues:						
	Client Fees	0					
		0					
	Other	265,000	265,664		199,780		
		0					
219	Total Revenues (exclude LTC funding)	265,000	265,664	0	199,780		0
220	Expenditures less Revenues (line 218-219)	60,869,417	58,333,699	22,887,151	12,320,961	15,751,972	
221	Approved Ministry Base Subsidy	60,869,417	61,032,098	23,684,447	12,330,899	17,383,498	
222	Variance \$ (line 220-221)	0	(2,698,399)	(797,296)	(9,938)	(1,631,526)	-9%
223	Variance % (line 222/221); see Section B if over 5%;	0	-4%	-3%	0%		
224	One-time/Non-recurring	162,680	154,760		154,760		

Section II A1

**Section II Part A Actual Expenditures & Revenues by Service**

Line	<b>EXPENDITURES/REVENUES</b>	<b>SERVICES</b>			
		<b>Physiotherapy</b>	<b>Occup Therapy</b>	<b>Social Work</b>	<b>Speech</b>
201	Employee salaries & wages	2,027,220	1,045,078	179,809	
202	Employee benefits	418,055	218,980	35,024	
203	Staff training	7,986	4,395	754	
204	Board/Volunteer training & recognition				
205	Travel	205,059	112,591	3,354	
206	Building occupancy	90,560	50,122	8,543	
207	Office expenses	67,417	36,986	6,243	
208	Other operating	23,207	12,732	2,149	
209	Meals (Food Costs)				
210	Service supplies/medical supplies & equipment	73,002	57,927		
211	Purchased administration services				
212	Purchased client services	306,961	1,088,507	860,888	190,455
213	Central administration charges	183,039	100,999	7,880	
214	Other (specify)				
215	Other (specify)				
216	Other (specify)				
217	Expenditure Recoveries (specify)				
218	Total Net Expenditures	3,402,506	2,728,317	243,756	860,888
	Revenues:				190,455
	Client Fees				
	Other	40,115	22,050	3,719	
219	Total Revenues	40,115	22,050	3,719	0
220	Expenditures less Revenues (line 218-219)	3,362,391	2,706,267	240,037	860,888
221	Approved Ministry Base Subsidy	3,535,450	2,816,316	285,491	806,120
222	Variance \$ (line 220-221)	(173,059)	(110,049)	(45,454)	54,768
223	Variance % (line 222/221); see Section B if over 5%;	-5%	-4%	-16%	7%
224	One-time/Non-recurring				

Section II B

## **Section II Part B Expenditures & Revenues**

### **Explanations of Variances greater than 5%**

Section II C

**Section II Part C**  
**Comparison of Budget Sub Lines by Agency**

Line	BUDGET SUB-LINES	BUDGET \$	ACTUALS \$	VARIANCE \$	VARIANCE
225	Employee salaries & wages & Benefits (line 201+202)	15,255,341	15,000,907	(254,434)	-2%
226	Central Administration Charge (line 213)	615,245	679,596	64,351	10%
227	Other Operating (line 203 to 212;214 to 216)	45,263,831	42,959,930	(2,303,901)	-5%

Note: See section D if variances over 5%

Section II D

## **Section II Part D Budget Sub Lines**

### **Explanations of Variances greater than 5%**

## Section II E

## Section II Part E One-time

Line	Description of the approved items/projects # [possible sources - pre-approval letters and/or Form 12 in budget]	Approved Expenditures	Actual Expenditures
	<b>O.H.S. Initiative</b> Bump Hats Footrests 16 Workstations	47,500.00	64.42 993.77 32,855.63
	<b>A/L, S/L Liability for Therapy</b>	80,121.00	0.00
	<b>Computers</b> 25 BHC 24" for stations 11 Pentiums Xpressconnect Memory Upgrade	35,059.00	1,054.50 22,466.44 1,911.98 5,819.00
	<b>Security</b> ADT Security System	0.00	11,799.96
	<b>Other One-Time Funding</b> Severance-salaries Severance-benefits	0.00	64,828.33 12,965.67
228	<b>TOTALS</b> (must equal line 224)	162,680.00	154,759.70
229	Amount (under)/over not eligible for one-time funding (The amount not eligible will be an adjustment on line 401 or 404)		(7,920.30)

Section III A

### **Section III Part A Calculation of expenditures eligible for operating subsidy**

Section III Part B Accrual Report

Section III B

\*Note: report accruals not paid by April 30, 1997.

	Outcomes:
312	Amount of 1995/96 accruals <u>3,030,541.58</u>
313	Amount of 1996/97 expenditures against 1995/96 accruals <u>3,030,541.58</u>
314	Amount of accrual as of March 31, 1997 <u>0</u>

## Section IV

**Section IV Subsidy Reconciliation**

Ministry Use

**AGENCY NAME:** OTTAWA-CARLETON HOME CARE PROGRAM

This section will be completed & returned to the agency as a sign-off for the annual reconciliation process.

Line	Approved Ministry Subsidy	\$
401		
402	One-time underspent	<u>7,920</u>
403	Total Expenditures eligible for subsidy (line 307)	<u>58,488,458</u>
404	Adjustments: Details: <u>One-time overspent</u>	<u>0</u>
405	Total Adjustments	
406	Eligible expenditures (line 403+/- 405)	<u>58,488,458</u>
407	Approved subsidy: the lesser of line 402 or 406	<u>\$</u>
408	Cashflow Advances	
409	Prior Period Adjustments	
410	Other	
411	Total Advances (line 408+/-409 & 410)	<u>0</u>
412	Underpayment/(Overpayment)(line 407-411)	<u>0</u>

Comments: \_\_\_\_\_

Office: \_\_\_\_\_

Approved: \_\_\_\_\_

Date: \_\_\_\_\_

NOTE: Any underpayment/(overpayment) will be adjusted from current cashflow, unless that cashflow has ended.

Section V A

**Section V Part A Service Units**

**AGENCY NAME:** Ottawa-Carleton Regional Home Care Program

Line	Service Name	Homemaking	Case Management	Nursing	Physiotherapy
501					
502	Approved Service Units (per service agreement)	1,302,377	37,117	556,607	48,163
503	Actual Service Units	1,283,543	31,084	508,084	43,089
504	Variance (line 503-502) (see Part B)	(18,834)	(6,033)	(48,523)	(5,074)
505	Variance Percentage	-1%	-16%	-9%	-11%

Reviewed by Program Supervisor

Reviewed by Home-Care Consultant

Section V B

**Section V Part B Service Units  
Explanations of Variances**

**Section VI Certification by Agency**

Line	
	I hereby certify that, to the best of my knowledge, the financial data in the Annual Reconciliation Report to which this certification is attached, is true, correct, agrees with the books and records of the Agency and has been prepared in accordance with the Technical Instructions provided by the Ministry of Health.
72	(Signature of Agency Authority)
602	_____ (Title) _____ (Date)
603	Receipt by Board of Directors
604	The above certification, together with the Annual Reconciliation Report, was received at a meeting held by the Board of Directors on _____ day of _____ 19 _____. (Chairperson of the Board of Directors)

Section 1

**Section I Identification**

**ANNUAL RECONCILIATION REPORT**

Line	Legal Name of Corporation:	<u>REGIONAL MUNICIPALITY OF OTTAWA-CARLETON</u>
101	Agency Name:	<u>OTTAWA-CARLETON REGIONAL HOME CARE PROGRAM - ABI</u>
102	Address:	<u>12223 MICHAEL STREET</u>
103	City:	<u>GLOUCESTER, ONTARIO</u>
104	Postal Code:	<u>K1J 7T2</u>
105	Name of individual who will respond to questions arising from this report:	<u>GUY ARSENEAU</u>
106	Telephone Number:	<u>(613) 745-5525</u>
107	Fax Number	<u>(613) 745-6894</u>
108	For the Year Ended	<u>MARCH 1997</u>

## Section II A

**Section II Part A ABI - Actual Expenditures & Revenues by Service**

Line	EXPENDITURES/REVENUES	TOTAL ACTUAL SERVICES		
		BUDGET APPROVAL EXP/REVENUE	HOMEMAKING	CASE MGT
				NURSING
201	Employee salaries & wages	15,000	13,333	13,333
202	Employee benefits	0	0	
203	Staff training	5,092	2,489	2,489
204	Board/volunteer training & recognition	0		
205	Travel	74		
206	Building occupancy	0		
207	Office expenses	0		
208	Other operating	0		
209	Meals (Food Costs)	0		
210	Service supplies/medical supplies & equipment	53,104	20,251	20,251
211	Purchased administration services	0		
212	Purchased client services	343,473	284,137	176,791
213	Central administration charges	0		
214	Other (specify)	0		
215	Other (specify)	0		
216	Other (specify)	0		
217	Expenditure Recoveries (specify)	0		
218	Total Net Expenditures	416,669	320,210	15,822
	Revenues:	0		197,042
	Client Fees	0		
	Other	2,520	0	2,520
		0		
219	Total Revenues (exclude LTC funding)	0	2,520	0
220	Expenditures less Revenues (line 218-219)	416,669	317,690	83,916
		0		13,302
221	Approved Ministry Base Subsidy	416,669	416,669	103,813
222	Variance \$ (line 220-221)	0	(98,979)	(19,897) (6,790) (56,463)
223	Variance % (line 222/221); see Section B if over 5%;	0	-24%	-19% -34% -22%
224	One-time/Non-recurring	0		

Section II B

## **Section II Part B ABI - Expenditures & Revenues**

### **Explanations of Variances greater than 5%**

**Section II Part C**  
**ABI - Comparison of Budget Sub Lines by Agency**

Line	BUDGET SUB-LINES	BUDGET \$	ACTUALS \$	VARIANCE \$	VARIANCE
225	Employee salaries & wages & Benefits (line 201+202)	15,000	\$13,333	(\$1,667)	-11%
226	Central Administration Charge (line 213)				0%
227	Other Operating (line 203 to 212;214 to 216)	\$401,667	\$306,877	(\$94,790)	-24%

Note: See section D if variances over 5%

Section II D

## **Section II Part D ABI - Budget Sub Lines Explanations of Variances greater than 5%**

## Section II E

**Section II Part E ABI - One-time**

Line Description of the approved items/projects # [possible sources - pre-approval letters and/or Form 12 in budget]	Approved Expenditures	Actual Expenditures	0
228	TOTALS (must equal line 224)	0	0
229	Amount (under)/over not eligible for one-time funding (The amount not eligible will be an adjustment on line 401 or 404)	0	0

**Section VI ABI - Certification by Agency**

Line	
79	I hereby certify that, to the best of my knowledge, the financial data in the Annual Reconciliation Report to which this certification is attached, is true, correct, agrees with the books and records of the Agency and has been prepared in accordance with the Technical Instructions provided by the Ministry of Health.
602	_____ (Signature of Agency Authority) _____ (Title) _____ (Date)
603	Receipt by Board of Directors
604	The above certification, together with the Annual Reconciliation Report, was received at a meeting held by the Board of Directors on _____ day of _____ 19 _____. _____ (Chairperson of the Board of Directors)