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DATE 12 April 2000

TO/DEST. Coordinator, Community Services Committee

FROM/EXP. Councillor Molly McGoldrick-Larsen

SUBJECT/OBJET **SOUTH NEPEAN HUMAN SERVICES NEEDS ASSESSMENT**

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### **REPORT RECOMMENDATION**

**That Community Services Committee receive this report for information.**

### **BACKGROUND**

The Social Services Department has allocated funding, under delegated authority, to the Nepean Community Resource Centre to conduct a Needs Assessment for South Nepean. The communities in South Nepean include: Barrhaven, Longfields and Davidson Heights, and Chapman Mills. The two community associations serving the area are the Barrhaven C.A. and Southpointe C.A.

Until the past few years, it has been feasible to provide human services by a satellite delivery method to South Nepean. However, the South Nepean population has grown from 24,000 in 1990 to 34,000 today. With the current population, and the projected population of 50,000 within 5 years, service providers and the community have requested services within their own community.

Earlier this winter, a resident approached both the Southpointe C.A. and myself with the desire to work towards developing a hub model in South Nepean for all family and community services.

The Nepean Community Resource Centre, located at 3730 Richmond Road, serves a number of residents in South Nepean, and has identified the need for a satellite office to service the growing needs as the population increases.

Our Health Department is also in desperate need for space to service the growing number of young families in the South Nepean Community. Along with Kanata, South Nepean has the highest birth rates in Ottawa-Carleton. Currently, prenatal classes, Well Baby Clinics and breastfeeding support programs are operated from the Ruth E. Dickinson Branch of the Nepean Library or Walter Baker Centre. These facilities are not easily accessible for residents of Longfields and Davidson Heights due to distance.

Early this year, the Health Department sought out space and the only available space was retail space at a base rent of \$14 a sq. ft. But with a number of projects soon to be underway, ie: the Nepean Housing project, the possibility of a new public elementary school, and a new community building, it was decided that the department should wait and look at other options with the notion that there could be a partnership opportunity. Other agencies that provide social and health services to South Nepean include the Kanata Community Resource Centre, the Pinecrest Community Health Centre, the Youth Services Bureau, Barrhaven Child Care and Resource Centre, and City View Daycare.

The needs assessment is scheduled to be completed by September 2000. The Nepean Community Resource Centre will be talking to service providers as well as residents to determine program delivery, which health and social services should be located in South Nepean, and facilities requirements to deliver these services.

This assessment will provide Community Services Committee with the pertinent information required for committee to direct staff to prepare a strategy for action that will service residents of South Nepean.

*Approved by  
M.O McGoldrick-Larsen*