

REGIONAL MUNICIPALITY OF OTTAWA-CARLETON  
MUNICIPALITÉ RÉGIONALE D'OTTAWA-CARLETON

REPORT  
RAPPORT

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Our File/N/Réf.            07-97-0127  
Your File/V/Réf.

DATE                        6 October 1997

TO/DEST.                 Community Services Committee

FROM/EXP.                Committee Co-ordinator

SUBJECT/OBJET         **PRESENTATION BY SYLVIA HOUSE HOSPICE**

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### **REPORT RECOMMENDATION**

**That the Community Services Committee receive this presentation for information.**

### **BACKGROUND**

Councillor A. Munter has requested that the Committee hear a presentation from Mr. Roger Nickerson and others on behalf of Sylvia House, a facility located in the City of Kanata.

Attached please find information sheets provided by Sylvia House in support of their presentation.

This material is respectfully submitted.

*Approved by*  
*M. J. Beauregard*

Attach: (1)

# **Sylvia House Hospice**

## **Who we are?**

Sylvia House Hospice is a non-profit palliative care organization, serving terminally ill people, their spouses, children and other family members. We help to build an environment whereby a person can die in dignity and peace surrounded by their loved ones in a non-institutional home setting.

## **Who we serve?**

Motivated by the love of God, we provide care to all who need our services regardless of race, creed or medical diagnosis.

- The young adult dying of leukemia.
- The 38 year old mother of three, dying of a tumour.
- The 60 year old dying of advanced A.L.S. ( Lou Gehrig's Disease ).
- The 74 year old dying of Cancer, alone.
- The 75 year old dying of cancer.
- And anyone, who is dying of a serious illness.

## **Where we serve?**

Sylvia House Hospice serves clients in the western area of the Ottawa-Carleton region. The area includes, West Carleton, Goulbourn, Kanata, Nepean and the west end of Ottawa.

## **History**

Sylvia House Hospice was developed by volunteers to fill the gap in palliative care facilities in the growing west end communities. The District Health Council is continuing to be increasingly involved in reorganization with the Provincial Health Services Restructuring Committee. Palliative Care is continuing to be a largely underfunded sector of the Health Care Field. In many hospitals the palliative care personnel contribute large parts of their own costs through fund raising initiatives of their own.

In January 1996, Sylvia House Hospice began accepting clients. Volunteer training is the core of our care-giving, it also reduces our costs to the level that we can exist. We now have 36 fully trained volunteers and plans are under way to increase that number in the next quarter with more training sessions.

## **Financial Resources**

Since January 1996 we have assisted families in areas with the following percentages:

|                             |     |
|-----------------------------|-----|
| West Carleton and Goulbourn | 18% |
| Kanata                      | 27% |
| Nepean                      | 27% |
| West Ottawa                 | 28% |

Our operating budget for 1998 will be in the order of \$100,000, which will be funded by our own fundraising efforts. We will be asking the local Municipalities, in which we work, to assist us in our operating expenses. We also have a fundraising Committee to secure other operating funds. We presently receive no funds from the District Health Council, the Health Services Restructuring Committee or the United Way. We are endeavouring to form partnerships with other organizations which would provide funds on an ongoing basis.

## **Immediate Needs**

We are currently unable to accept all the clients who ask for our services. We need additional trained volunteers to be in a position to accept approximately 80% of our requests for services. We also need more permanent facilities to conduct the services we need to provide. Training volunteers and facilities will all come in time, as our fund raising is more productive. We are a young and vibrant organization who are growing as our resources will allow.

Our immediate need is for Capital funds to enable us to train new volunteers and fundraise for our 1998 Operating Budget.

**Appendix A, is our specific budget for the balance of 1997.**

We have received considerable assistance from the Community Resource Centre of Kanata, in that, they have allowed us to use space within their facilities. This space may be required by them in the future, at which time we will be faced with relocating our operations. This is a consideration for 1998 operational difficulties, but will be resolved if and when we need to.

This request, then, is to fund our Capital requirements for the next quarter. If approved, we will continue to expand our services to the region. Without funding we will be forced to further curtail our efforts to accept all requests for services.

If the committee would wish for any additional information we will be on hand to provide such information at the meeting of October 16, 1997.

We appreciate this opportunity to serve our clients and thank you for your consideration to our request.

# Sylvia House Hospice

## Capital Budget 1997 / 1998

|     |  |          |
|-----|--|----------|
| 1)  | Computer, monitor and power supply                       | 3,500.00 |
|     | Peripherals, modem, etc.                                 | 500.00   |
|     | Colour Printer.  | 500.00   |
|     | Software   | 1,000.00 |
| 2)  | Fax machine  | 500.00   |
| 3)  | Photocopier  | 2,500.00 |
| 4)  | Bookshelves ( 3 )  | 500.00   |
| 5)  | Training Books and Video's for training volunteers       | 2,000.00 |
| 6)  | Display Board for fundraising in public area's           | 500.00   |
| 7)  | Flip charts for volunteer training and scheduling        | 500.00   |
| 8)  | Filing Cabinet, fireproof and security, ( client files ) | 1,500.00 |
| 9)  | Desk and Office chair                                    | 500.00   |
| 10) | Miscellaneous office equipment, calculator, desk pad etc | 400.00   |

**Total Capital Budget for Office Start Up**

**\$ 14,400.00**

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