

# **9-1-1 MANAGEMENT BOARD CONSEIL DE GESTION DU SERVICE 9-1-1**

## **AGENDA ORDRE DU JOUR**

Ottawa-Carleton Centre  
Honeywell Room  
Time: 9:30 a.m.  
Release Time:  
Friday, 12:00 noon

**FRIDAY  
14 MAY / mai 1999  
VENDREDI**

Centre Ottawa-Carleton  
Salle Honeywell  
Heure: 9 h 30  
Heure de communication :  
vendredi 12 h

Board Members / Membres du Conseil de gestion

G. Kemp (Chair/président)  
D. Brousseau, R. Cantin, R. Lafortune,  
H. Massender, R. Maxwell,

Committee Co-ordinator / Coordonnatrice du comité  
Rosemary Nelson 560-1243

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CONFIRMATION OF MINUTES

**That the 9-1-1 Management Board confirm the Minutes of the meeting of 12 February 1999.**

- |  | <u>PAGE</u> |
|--|-------------|
| 1. <u>9-1-1 ADVISORY COMMITTEE - DRAFT MINUTES</u><br>- Co-ordinator, 9-1-1 Advisory Committee report dated 3 May 99   | 01          |
| <b>That the 9-1-1 Management Board receive the draft Minutes of the 9-1-1 Advisory Committee meeting of 12 March 1999 for information.</b>   |             |
| 2. <u>DUPLICATE CIVIC ADDRESSING - RIVER ROAD IN THE TOWNSHIP OF OSGOODE/SOUTH GOWER - UPDATE</u><br>- Co-ordinator, 9-1-1 Management Board report dated 3 May 99  | 16          |
| <b>That the 9-1-1 Management Board receive this report for information.</b>  |             |
| 3. <u>CALLING 9-1-1 FROM CELL PHONES</u><br>- Co-ordinator, 9-1-1 Advisory Committee report dated 3 May 99   | 18          |
| <b>That the 9-1-1 Management Board send a letter to the Canadian Chapter of the National Emergency Number Association (NENA) with respect to the issue of problems associated with calling 9-1-1 from cell phones and recommend that as an interim measure, cell phone companies be requested to provide an insert in their monthly bills explaining the limits associated with cell phones and 9-1-1.</b> |             |
| 4. <u>9-1-1 TRAINING MANUAL</u><br>- Co-ordinator, 9-1-1 Management Board report dated 3 May 99  | 22          |
| <b>That the 9-1-1 Management Board receive this verbal update for information.</b>   |             |
| 5. <u>ALTERNATE ROUTING FOR 9-1-1</u><br>- Co-ordinator, 9-1-1 Management Board report dated 3 May 99  | 23          |
| <b>That the 9-1-1 Management Board receive this verbal update for information.</b>   |             |

6. Y2K UPDATE  
- Co-ordinator, 9-1-1 Management Board report dated 3 May 99 24

**That the 9-1-1 Management Board receive this verbal update for information.**

OTHER BUSINESS

NEXT MEETING