

REGION OF OTTAWA-CARLETON  
RÉGION D'OTTAWA-CARLETON

REPORT  
RAPPORT

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Our File/N/Réf.            03 02-99-0009  
Your File/V/Réf.

DATE                        5 January 1999

TO/DEST.                 9-1-1 Management Board

FROM/EXP.                Co-ordinator, Transportation Committee

SUBJECT/OBJET            **AMBULANCE RESPONSE TO OLD ST. PATRICK STREET**

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### **REPORT RECOMMENDATION**

**For discussion.**

### **BACKGROUND**

At the 18 November 1998 Transportation Committee meeting, concern was raised about ambulance response to addresses on Old St. Patrick Street. The committee was informed there may be some confusion in dispatching to addresses on that street versus St. Patrick Street and the residents feel the answer may be to change the name of the street. Staff were requested to investigate this issue and respond to the Board.

Following an audit of this address, the Ottawa Central Ambulance Communication Centre report that the street does not demonstrate a high response time, but they do agree with the suggestion to change the name of the street. Their letter of 27 November 1998 is attached.

*Approved by*  
*Rosemary Nelson*



2380, boul. St-Laurent Blvd. Ottawa, ON K1G 6C4 Tel./Tél.: (613) 739-1213 FAX/Téloc.: (613) 739-0793

DATE November 27, 1998

TO/DEST. Joanne Yelle-Weatherhall  
Director Land Ambulance  
Health Department

FROM/EXP. Richard Lavictoire  
Acting Manager  
CACC

SUBJECT/OBJECT Ambulance Response To Old Saint Patrick Street

OTTAWA CARLETON	
REGIONAL CLERKS DEPT	
DEC 03 1998	
SEARCHED	
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SERIAL #	02-98-0009
FILE #	98-2747
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We have audited this address and it does not demonstrate a high response time (5 minutes at 80%).

I agree with the residents that the street name should be changed.

It is a step that will be initiated when the present antiquated Regional 9-1-1 system is upgraded to PERS. All duplications, similarities, street types will have to be changed or deleted.

Should you have additional question(s), feel free to contact this office.

Cc: M. Meilleur, Regional Councillor  
R. Nelson, Co-ordinator 9-1-1 Management Board  
D. Brousseau, Director Mobility Services and Corporate Fleet Services  
B. Forsyth, Manager, Eastern Ontario Emergency Health Services

