

REGIONAL MUNICIPALITY OF OTTAWA-CARLETON
MUNICIPALITÉ RÉGIONALE D'OTTAWA-CARLETON

REPORT
RAPPORT

Our File/N/Réf. 03 02-98-0009
Your File/V/Réf.

DATE 20 May 1998

TO/DEST. 9-1-1 Management Board

FROM/EXP. Co-ordinator, 9-1-1 Advisory Committee

SUBJECT/OBJET **RENAMING OF FRANKTOWN ROAD**

REPORT RECOMMENDATION

That the 9-1-1 Management Board recommend that Council approve that the Regional Chair write to his equivalent on Lanark County and Beckwith Township to express a safety and security concern over the re-naming of Franktown Road to Richmond Road and the re-numbering of addresses from 1 up starting at the County line rather than using consecutive numbers from the highest number on Richmond Road within the Ottawa-Carleton boundaries.

BACKGROUND

On 8 May 1998, the 9-1-1 Advisory Committee concern was raised about the re-naming of Franktown Road in Lanark County to "Richmond Road". The Committee agreed to bring the issue to the attention of the Board.

An extract of the Draft Minute pertaining to this item is appended for your reference.

Approved by
Rosemary Nelson

att.

9-1-1 Advisory Committee Minute
8 May 1998

Franktown Road - Name Change

J. Wilkie indicated that Franktown Road (Regional Road 10) runs through the Township of Goulbourn and continues through to the Village of Prospect in Beckwith Township. However, in Lanark, the road was renamed "Richmond Road" with the address numbers beginning from "number 1" and continuing accordingly. He was concerned that if a person calls 9-1-1 on a cell phone, the call may switch to Renfrew and the operator may not know which "Richmond Road" the caller is referring to and 9-1-1 operators should be trained to ask which road the call is coming from in order to avoid misdirecting the call to the wrong downstream agency. The Ottawa Central Ambulance Communication Centre has been kept informed of this situation and he has spoken to the OPP and representatives of Renfrew township, stipulating the municipal guidelines for civic addressing. He was unable to convince the county of the difficulties this will cause, especially once PERS is in place. Councillor Cantin suggested Councillor Hume, the Region's representative on the Association of Municipalities of Ontario (AMO), could bring this to their attention.

L. Jenkins advised that what is more an issue is getting the mapping completed and Bell will reconvene a technical committee to work with the Township on this, although it was doubtful the County would have 9-1-1 prior to 1999. She believed it is an issue for the emergency services whose boundaries overlap.

The Committee Chair suggested the 9-1-1 Management Board be requested to put out an advertisement to operators, agencies, i.e. Regional police, Goulbourn Township OPP and ambulance, advising them of this situation. F. Payette advised that the Lanark County Emergency Communications Technical Advisory Committee (LECTAC) should be contacted to discuss this issue. It was suggested that a letter be sent to Lanark County and Beckwith Township (with a copy to LECTAC) to advise them this problem has been brought up.

Moved by J. Wilkie

That the 9-1-1 Advisory Committee recommend to the 9-1-1 Management Board that Council approve that the Regional Chair write to his equivalent on Lanark County and Beckwith Township to express a safety and security concern over the re-naming of Franktown Road to Richmond Road and the re-numbering of addresses from 1 up starting at the County line rather than using consecutive numbers from the highest number on Richmond Road within the Ottawa-Carleton boundaries.

CARRIED