

**Community Services and Operations Committee**  
**Comité des services communautaires et des opérations**

Agenda 15  
Ordre du jour 15

**Wednesday, September 8, 1999 - 9:15 a.m.**  
**Le mercredi 8 septembre 1999 - 9 h 15**

**Victoria Hall, First Level**  
**Bytown Pavilion, City Hall**

**Salle Victoria, niveau 1**  
**Pavillon Bytown, hôtel de ville**

**Confirmation of Minutes**  
**Ratification des procès-verbaux**

Minutes 14 (August 25, 1999)  
 License Committee Hearing - Minutes 3 (August 26, 1999)  
 In-Camera Minutes 9 (August 25, 1999)

Procès-verbal 14 (Le 25 août 1999)  
 Audience du comité des permis - Procès-verbal 14 (Le 26 août 1999)  
 Procès-verbal 9 huis clos (Le 25 août 1999)

## Index

### Information Items

#### Articles pour information

- |    |  |                                  |
|----|--|----------------------------------|
| 1. | <b>Cycling - Implementation Status Report - 12</b><br><b>Cyclisme - Rapport provisoire de mise en oeuvre - 12</b><br>Ref.: ACS1999-PW-LTB-0047 | <b>1</b><br><br><b>City Wide</b> |
|----|--|----------------------------------|

### Action Items

#### Articles pour exécution

- |    |  |                                   |
|----|--|-----------------------------------|
| 2. | <b>Disability Issues Advisory Committee - 1998-1999 Annual Report and Objectives for year 2000</b><br><b>Comité consultatif sur les handicaps - Rapport annuel de 1998-1999 et les objectifs de l'an 2000</b><br>Ref.: ACS1999-CV-DIA-0001 | <b>15</b><br><br><b>City Wide</b> |
| 3. | <b>Environmental Advisory Committee - 1998-1999 Annual Report and 2000 Objectives</b><br><b>Comité consultatif sur l'environnement - Rapport annuel de 1998/99 et objectifs de 2000</b><br>Ref.: ACS1999-CV-ENV-0003                       | <b>25</b><br><br><b>City Wide</b> |

4. **Taxi Advisory Committee -1998\99 Annual Report and 2000 Objectives** 33  
**Comité consultatif sur les taxis - Rapport annuel de 1998\99 et objectifs de 2000**  
Ref.: ACS1999-CV-TXI-0001 **City Wide**

**Regional Matters**  
**Questions régionales**

**Members' Reports - Enquiries**  
**Rapports des membres - demandes de renseignements**

Councillor/Conseiller Stéphane Émard-Chabot, Chairperson/président

Councillor/Conseillère Inez Berg, Vice-Chairperson/vice-présidente

Councillor/Conseillère Elisabeth Arnold

Councillor/Conseillère Diane Deans

Councillor/Conseiller Allan Higdon

Councillor/Conseiller Shawn Little

LZF

August 26, 1999

ACS1999-PW-LTB-0047  
(File: TYC3000/0110)

Department of Urban Planning and Public  
Works

Ward/Quartier  
City Wide

- Community Services and Operations  
Committee / Comité des services  
communautaires et des opérations
  - City Council / Conseil municipal
- Information

## 1. **Cycling - Implementation Status Report - 12**

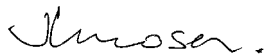
### **Cyclisme - Rapport provisoire de mise en oeuvre - 12**

#### **Information**

As directed by the Community Services and Operations Committee at its meeting of November 13, 1996, the Department of Urban Planning and Public Works is to provide a regular status report on cycling. This information is presented in **Document 1 - Comprehensive Cycling Plan Implementation Status Report**.

Document 1 provides a listing of projects currently being implemented or in the planning stage, projects that have been deferred pending some future decision or related works, and projects that have been identified by the Ottawa Cycling Advisory Group and referred to the Region of Ottawa-Carleton as they would occur on Regional roads. This latter category is reviewed with Regional staff on a periodic basis. Projects completed since the last status report (April 1999) are shown in Document 1 at the end of the table under "Completed Projects".

**Document 2 - Comprehensive Cycling Plan Budget Summary** - is provided to indicate the current level of funding allocated to projects related to the implementation of the Comprehensive Cycling Plan. Specific Council approval has been obtained for certain projects, as indicated in Document 2. Future status reports will include recommendations for the approval of additional projects as required.



August 26, 1999 (11:11a)

for/ Edward Robinson  
Commissioner of Urban Planning and  
Public Works

DH:lf

Contact: Daphne Hope - 244-5300 ext. 1-3225

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## Financial Comment

N/A



August 12, 1999 (9:06a)

Mona Monkman

City Treasurer

CP:ari

## List of Supporting Documentation

Document 1 - Comprehensive Cycling Plan Implementation Status Report

Document 2 - Comprehensive Cycling Plan Budget Summary

## Part II - Supporting Documentation

Document 1

### COMPREHENSIVE CYCLING PLAN IMPLEMENTATION STATUS REPORT

DATE ENTERED	UPDATE	PROJECT NAME	DETAILED DESCRIPTION	ESTIMATED COST	STATUS
<b>CAPITAL PROJECTS</b>					
1996	July 12, 1999	Alta Vista Drive (OT10)	Bicycle lanes and intersection widenings	40,000	Completed
1999	July 22, 1999	Bank Street at Echo Drive (east side) at Ottawa Public Library (OT9)		Scope to be determined	Future
1998		Barriers List (City-wide)	Bicycle Exempt signage, road closures	5,000	Ongoing
1998		Pathway Centre-line Striping (City-wide)	Pavement markings	5,000	Current
1997		Bay Street (from Wellington St. to Gloucester St.) (OT6)	Contra-flow Bicycle Lane to connect Wellington St. to Percy/Bay route south of Laurier Ave.	Scope to be determined	Future
July 22, 1999		Burn Street (OT4)	Barrier at Rainsford Ave. (Aviation Parkway)	5,000	Current
1998	July 12, 1999	Byron Avenue (OT7)	Overlay Repairs	To be determined	Current
1998	July 12, 1999	Byron Avenue (OT7)	Bicycle Lanes (Churchill to Roosevelt) to improve narrow section of road	25,000	Under construction
1999		Byron Avenue (OT7)	Construction of pathway link at Richmond Road	To be determined	Pending
1996		Cameron Avenue (OT9)	Contra-flow bicycle lane	To be determined	Pending

## COMPREHENSIVE CYCLING PLAN IMPLEMENTATION STATUS REPORT

DATE ENTERED	UPDATE	PROJECT NAME	DETAILED DESCRIPTION	ESTIMATED COST	STATUS
1998	July 23, 1999	General Hospital (OT10)	Pathway connecting to Station Boulevard	To be determined	Current
1996		Gladstone Avenue (Elgin Street to Cartier Street) (OT6)	Contra-flow bicycle lane	15,000	Pending
June 1999	July 13, 1999	Gladstone Avenue (Bronson Avenue to Elgin Street) (OT6)	Bicycle Facility	Scope to be determined	New
1999	July 22, 1999	Glen Avenue (OT9)	Barrier at Brewer Park	1,000	Current
1996	July 12, 1999	Graham Street at Echo Drive (OT9)	Bicycle facility to provide access from Pretoria Bridge to Echo Drive	25,000	Current - construction scheduled for late 1999
1996		Industrial Avenue (OT10)	Pathway connection on south side of Industrial Ave. from Neighbourhood Way to Riverside Dr. to link Station St. and Coronation Blvd. to Hurdman Transit Station.	50,000	Pending
1996	July 12, 1999	Industrial Avenue (OT10)	Relocation of pedestrian push-button	To be determined	Current
1999	July 12, 1999	Island Park Drive Pavement Markings (OT7)	Bicycle lanes to be continued up to intersections	5,000	Completed
1999	July 22, 1999	Kilborn Place (OT10)	Barrier - Pathway connection to Bank Street	5,000	Current
1999	July 12, 1999	Lyon Street (OT9)	Barrier at Fifth Avenue	5,000	Current
1999	July 12, 1999	McIlraith Bridge Pathway (OT9)	Access to pathway and pathway upgrade	10,000	Current
1999	July 22, 1999	Midway Avenue (OT7)	Barrier at Richmond Road	To be determined	Pending
1998		Mooney's Bay Redevelopment Plan (OT8)	Pathway layout and bicycle route connection	Scope to be determined	Pending

## COMPREHENSIVE CYCLING PLAN IMPLEMENTATION STATUS REPORT

DATE ENTERED	UPDATE	PROJECT NAME	DETAILED DESCRIPTION	ESTIMATED COST	STATUS
1999	July 12, 1999	Mutchmor Road (OT9)	Barrier to access to Riverdale Avenue at Main Street	Scope to be determined	Future
1999	July 12, 1999	Nelson Street (OT5)	Barrier at Besserer Street	To be determined	Current
1999	July 12, 1999	Old Riverside Drive (OT9 )	Barrier at Smyth Road	15,000	Current
1995		On-Street Bicycle Parking (4 locations) (OT5)	SE corner - Nepean at Bank NE corner - Lisgar at Bank SW corner - Cooper at Bank NW corner - MacLaren at Bank	5,000	Trial
1999	July 12, 1999	Opeongo Avenue (OT9)	Barrier at Carling Avenue (east side)	To be determined	Pending
1999		Pathway to Train Station (OT9)	1. Upgrade of path 2. Grading of path segment	No cost to cycling budget	Current
1994		Percy Street (OT6)	Contra-Flow Bicycle Lane (Catherine St. to Flora St.) - Evaluation Phase	21,000	Construction Completed
1999	July 22, 1999	Pleasant Park Road (OT )	Pathway access at Riverside Drive	10,000	Current
1998	July 22, 1999	Rideau River Pedestrian Bridge	Rehabilitation of pedestrian/cyclist bridge	145,000	Under construction
1996	July 12, 1999	Russell Road/Belfast Road (OT10)	Bicycle facility across RR lands as alternative to St. Laurent Blvd.	Scope to be determined	Future
June 1999	July 12, 1999	St. Andrew Street (OT5)	Barrier at King Edward Ave. (west side)	To be determined	Pending
June 1999	July 12, 1999	St. Andrew Street (OT5)	Barrier at King Edward Ave. (east side)	To be determined	Pending
June 1999	July 12, 1999	St. Andrew Street (OT5)	Barrier at Beausoleil St. and St. Patrick St. (north side)	10,000	Current



### COMPREHENSIVE CYCLING PLAN IMPLEMENTATION STATUS REPORT

DATE ENTERED	UPDATE	PROJECT NAME	DETAILED DESCRIPTION	ESTIMATED COST	STATUS
1997		Stewart Street (OT5)	Contra-flow bicycle lane (Waller St. to Cumberland St.)	15,000	Completed
1996	July 13, 1999	Tyndall Street at Parkdale Avenue (OT7)	Signalized intersection for cyclists	35,000	On hold
1998		Wendover Avenue/Warrington Drive (OT9)	Connection to Cameron Avenue - signage	1,000	Pending
June 1999	July 12, 1999	York Street (OT5)	Barrier at King Edward Avenue (east and west sides)	To be determined	Future

## COMPREHENSIVE CYCLING PLAN IMPLEMENTATION STATUS REPORT

DATE ENTERED	UPDATE	PROJECT NAME	DETAILED DESCRIPTION	ESTIMATED COST	STATUS
<b>EDUCATION PROJECTS</b>					
March 1999	July 12, 1999	Brochures	<ul style="list-style-type: none"> <li>• Winter Cycling</li> <li>• Bicycles and the Law</li> <li>• Bicycle Parking</li> </ul>		Ongoing
April 1999	July 12, 1999	Community Bicycle Tours	Demonstrate benefits of cycling through discovery of convenient local routes		Current
April 1999	July 12, 1999	Ottawa Urban Cycling Awards	Awards program to recognize organizations and individuals who promote cycling		Current
March 1999		Safe Routes to School	Work with School Boards to identify safe routes		Current
1996		Supervised Bicycle Parking (OT5)	By Ward Market location	13,000	Ongoing
April 1999		TV Promotion	Safety/encouragement - Public Service Announcements		Current
June 1999	July 12, 1999	User Surveys	Supervised Bicycle Parking project		Current
1994		Velocity Bicycle Parking	Contract to provide bike parking on public ROW (City/ROC/Velocity)		Ongoing
March 1999		Workplace Education on Commuter Cycling	Provide resources to existing workplace Bicycle User Groups		Current
<b>PROJECTS REFERRED TO ROC</b>					
1999		Albert/Slater Corridor (OT6)	Bicycle Facility		Pending
1997	July 12, 1999	Billings Bridge (OT9)	Improved bicycle facilities		Pending
1998		Byron Avenue (OT1)	Intersection modification at Woodroffe Avenue to provide crossing for bicycles		Pending

## COMPREHENSIVE CYCLING PLAN IMPLEMENTATION STATUS REPORT

DATE ENTERED	UPDATE	PROJECT NAME	DETAILED DESCRIPTION	ESTIMATED COST	STATUS
1997		Cahill Drive (OT3 & OT8)	Overpass connection from Cahill Drive West to Greenboro Transit Station		Pending
1998		Confederation Heights (OT9)	Connection to Transit		Pending
1997		Conroy Road (OT3)	Bicycle Facilities and Multi-use Pathway		Under construction
1997		Iris Street/Ashley Street (OT2)	Bicycle route connection		Current
1996		Lees Avenue (OT9)	Intersection improvement at Algonquin College		Pending
1998	July 12, 1999	Pleasant Park Road (Alta Vista Drive to Riverside Drive) (OT10)	Curb cut		Current
1997		Preston Street at Scott Street (OT7)	Pathway connections across Transitway		Pending
1997		Prince of Wales at Experimental Farm (OT8)	Parking irregularities on south side of street. Bicycle lanes end abruptly on north side of street at traffic circle.		Pending
1997		Richmond Road (Edgeworth to Roosevelt) (OT1 & OT7)	Bicycle Route Designation and Bicycle Facilities		Pending
1997		Scott Street (OT7)	Bicycle Facility		Pending
1997		Smyth/Othello/Russell (OT10)	Intersection requires improvements for bicycles		Pending
1997		Station Street/General Hospital Road (OT10)	Pathway connection across Alta Vista Parkway lands		Current
1999	July 13, 1999	Sussex Drive (OT5)	Bicycle Facility		Current
<b>COMPLETED PROJECTS</b>					

## COMPREHENSIVE CYCLING PLAN IMPLEMENTATION STATUS REPORT

DATE ENTERED	UPDATE	PROJECT NAME	DETAILED DESCRIPTION	ESTIMATED COST	STATUS
1998		Bay Street at Catherine Street (OT6)	Access at road closure	5,000	
1996		Bay Street/Gloucester Street (OT6)	Bicycle lane painting	5,000	
1996		Belanger Street (OT9)	Identify road as bicycle facility (signage)	2,000	
1997		Botsford Street (OT10)	Realignment of Planter Boxes	-	
1996		Brewer Park Pathway (OT9)	Upgrade pathway connecting Bronson Avenue to Cameron Avenue	8,000	
1997		Bronson Avenue at Laurier Avenue (OT6)	Signalized Intersection	-	
1997		Brookfield Road Pathway (OT8 & OT9)	Upgrade Pathway	48,000	
1996		Byron Avenue/Fraser Light (OT7)		No Cost	
1996		Cartier Street (OT6)	Bicycle Route Signage	2,000	
1995		City Facilities Bicycle Parking (OT5 & OT6)	Upgrade/install bicycle parking at all City lots & garages	18,000	
1996		Cobourg Street (OT5)	Bicycle access through closure at Besserer Street	5,000	

## COMPREHENSIVE CYCLING PLAN IMPLEMENTATION STATUS REPORT

DATE ENTERED	UPDATE	PROJECT NAME	DETAILED DESCRIPTION	ESTIMATED COST	STATUS
1996		Covered Bicycle Parking (OT6)		61,000 (LTB)	
1997		Cummings Bridge (OT5)	Bicycle Facilities	-	
1998		Echo Drive Pathway at Avenue Road (OT9)	Improve pathway connection	10,000	
1997		Flannery Drive (OT8)	Bicycle Route Signage	1,650	
1998		Georgina Drive (OT1)	Bicycle Route Signage	500	
1996		Gladstone Avenue (OT6 & OT7)	Bicycle Route Signage/Logos	5,000	
1994		Hardy Avenue/Coventry Road Pathway (OT4)		20,000	
1998		Iris Street (at Pinecrest Shopping Centre) (OT2)	Straight through restriction	500	Signage installed
1996		Kilborn Avenue (OT10)	Bicycle Facility - Signage	5,000	
1997		Kitchener Ave. (OT8)	Bicycle Route Signage	500	
1996		Lancaster Road (OT10)	Bicycle Lanes (Walkley Road to Ottawa Athletic Centre)	55,000	
1996		Lees Avenue (OT5)	Upgrade pathway at Chapel Street	18,000	
1996		Madawaska Avenue (OT9)	Bicycle Route Signage	2,000	

## COMPREHENSIVE CYCLING PLAN IMPLEMENTATION STATUS REPORT

DATE ENTERED	UPDATE	PROJECT NAME	DETAILED DESCRIPTION	ESTIMATED COST	STATUS
1997		McCarthy Road (OT8)	Bicycle Lanes/Parking (Southmore Drive to Paul Anka Drive)	10,000	Sidewalk and curb built on west side; edge lines painted.
1997		Monk Street (OT9)	Bicycle Route Signage	1,950	
1996		O'Connor Street (OT6)	Bicycle lane (Catherine Street to Isabella Street) to provide straight through access for bicycles	13,000	Construction completed; pavement markings installed. Quality of the project checked by staff.
1996		Percy St. (Chamberlain St. to Catherine St.) (OT6 & OT9)		8,000	
1997		Percy Street at Fifth Avenue (OT6)	Bicycle Route Signage	500	
1998		Pleasant Park Rd. (St. Laurent Blvd. to Alta Vista) (OT10)	Install signage. Designate as a new Bicycle Route.	1,000	
1997		Presland Street at Dead End	Repairs to Curb Ramp	1,000	
1997		River Road (Cummings Bridge/Presland Road) (OT4)	Bicycle Route Signage	1,000	
1996		Riverdale Avenue (OT9)	Bicycle Route Signage	5,000	
1998		Riverside Hospital Pathway (OT10)	Pathway connection to Hospital roadway	1,000	

## COMPREHENSIVE CYCLING PLAN IMPLEMENTATION STATUS REPORT

DATE ENTERED	UPDATE	PROJECT NAME	DETAILED DESCRIPTION	ESTIMATED COST	STATUS
1997		Roosevelt Avenue (north end)/Pathway/Scott Street (OT7)	Bicycle Route Signage	500	
1997		Ryder Street (OT10)	Bicycle Route Signage	500	
1996		St. Laurent Blvd. (OT10)	Bicycle Lanes	50,000	
1997		Stewart St. (OT5)	Bicycle Route Signage	1,000	
1996		Waller St. ( OT5)	Bicycle facility to connect with Mackenzie King Bridge	-	
1997		Wilbrod Street (OT5)	Bicycle Route Signage	1,000	
<b>DEFERRED PROJECTS</b>					
1999		Alta Vista Corridor (OT10)	Pathway Facility		
1999		Johnston Road (OT3)	Connection to Conroy Road (temporary - short to medium term)		
1996/1997		Lancaster Rd. (OT10) *extension to Bicycle Lanes (1997)	Bicycle Lanes	120,000	
2000		Landowne Park (OT9)	Access for cyclists		
1998		Somerset St. (Chapel St. to Colonel By Dr.) (OT5)	Install signage		





**Comprehensive Cycling Plan Budget Summary**  
(Based on Expenditures to July 30, 1999)

	PROJECT	EXPENDED TO DATE	PROJECTS UNDERWAY	ON HOLD	PROPOSED PROJECTS	SECTION SUBTOTAL	BALANCE
A	1994 CCP Allocation of \$150,000 1995 CCP Allocation of \$150,000 1996 CCP Allocation of \$150,000 1997 CCP Allocation of \$150,000 1998 CCP Allocation of \$110,000 1999 CCP Allocation of \$150,000					860,000	860,000
B	Funds Expended on Various Cycling Projects (as of July 30, 1999)	355,000				355,000	505,000
C	Stewart Contra-flow Lane (*) Alta Vista Bike Lanes - Widening (*) Supervised Bike Parking (1999) (*) Bicycle Racks - Community Centres	15,000 50,000 13,000 15,000				93,000	412,000
D	Rideau River Cycling & Pedestrian Bridge (*) Byron Avenue Widening - Churchill to Roosevelt (*) Graham/Echo/Colonel By Connection (*) Roadway/Pathway Striping and Signage		150,000 25,000 25,000 5,000			205,000	207,000
E	Burn Street/Aviation Parkway Kilborn Place pathway extension/Bank Street Lyon Street and Fifth Avenue Curb Depression McIlraith Bridge Pathway (Main/Smyth Bridge) Old Riverside/Smyth Road Pathway Improvements Pleasant Park/Riverside Recreation Path Extension Gladstone Contra-flow Lane Allowance for works with Overlay Program  Industrial/Alta Vista/Coronation Pathway Cameron Contra-flow Lane St. Andrew/King Edward Crossing Improvements St. Andrew/Beausoleil @ St. Patrick Improvements Bay Street Contra-flow Lane  Gladstone Avenue (various parts) Byron Avenue (various parts) Johnston Road Industrial/Belfast/Russell/Tremblay Clyde/Woodward/Laperriere/Roosevelt York Street/King Edward Crossing Improvements				5,000 5,000 5,000 10,000 15,000 10,000 15,000 25,000	90,000  150,000  180,000	117,000  -33,000  -213,000
F	Byron/Woodroffe Intersection Crossing Lancaster Bike Lane Extension Tyndall and Parkdale Pedestrian and Cycle Signal			20,000 121,000 80,000		221,000	-434,000
	<b>TOTALS</b>	<b>448,000</b>	<b>205,000</b>	<b>221,000</b>	<b>90,000</b>	<b>1,294,000</b>	

\* = Council-approved

August 26, 1999

ACS1999-CV-DIA-0001  
(File: ACS1300)

Disability Issues Advisory Committee

Ward/Quartier  
City Wide

- Community Services and Operations Committee / Comité des services communautaires et des opérations
- City Council / Conseil municipal

Action/Exécution

## **2. Disability Issues Advisory Committee - 1998-1999 Annual Report and Objectives for year 2000**

**Comité consultatif sur les handicaps - Rapport annuel de 1998-1999 et les objectifs de l'an 2000**

### **Recommendations**

1. That the 1998-99 Annual Report, as detailed in Document 1, be received.
2. The Committee recommends that the objectives for the year 2000 be approved
3. That the accompanying resources requirements, as described in the submission, be considered within the year 2000 budget and be made available to Council as part of the budget documentation.



August 26, 1999 (7:30a)

Bob Brown  
Chairperson

CL:cl

Contact: Carole Langford - 244-5300 ext. 1-3617

## Financial Comment

Funds for the Disability Issues Advisory Committee (DIAC) base budget of \$2,500 will be provided in account 2231921 in the Department of Corporate Services 2000 Operating Budget. DIAC is requesting an additional \$2,400 from the unallocated bulk provision of \$10,000 provided in account 2231911. The distribution of this bulk allocation to the Advisory Committees will be dealt with by City Council during its deliberation of the 2000 Operating Estimates.



August 30, 1999 (9:43a)

for Mona Monkman  
City Treasurer

ECM:cds

## Executive Report

### Reasons Behind Recommendations

#### Recommendation 1

The Disability Issues Advisory Committee, in accordance with the reporting requirements for Advisory Committees, submits its 1998/99 annual report for the information of Council.

#### Recommendation 2

In addition to the tasks prescribed by its mandate, the Committee submits the following objectives for the year 2000:

#### **OBJECTIVE 1**

DIAC will continue its consultative and advisory role with the Human Rights and Employment Equity Division, Office of the Chief Administrative Officer.

#### **OBJECTIVE 2**

DIAC will continue its consultative and advisory role with the Department of Urban Planning and Public Works regarding the Task Force on Accessibility for People with Disabilities and Seniors and related issues as they may arise. In addition the committee will function in the same capacity regarding the Accessibility Audit of City owned/operated property.

**OBJECTIVE 3**

DIAC will seek to coordinate a two-stage Disability Issues Forum at City Hall. The forum will focus on issues which relate to accessibility, transportation, housing, employment and recreation opportunities and obstacles. The first phase will target Council and senior staff at City Hall while the second phase will be targeted towards Ottawa based representatives of the general public.

Budget requested for Objective 3 from the bulk allocation . . . . . \$2,000

**OBJECTIVE 4**

DIAC will continue to provide advice to Council and city staff on the following:

- Municipal Election Procedures
- Municipal Buildings
- Infrastructure and Services, such as Building Inspections

**OBJECTIVE 5**

DIAC will provide representation on both the Taxi Advisory Committee and the Advisory Committee on Equity and Diversity, as well as at official disability related events where the City of Ottawa has been asked to participate and to promote DIAC in the National Capital Area.

**OBJECTIVE 6**

DIAC will continue presenting the yearly Breaking Barriers Award Program.

**OBJECTIVE 7**

DIAC will promote and or assist in organizing an event to foster cross-disability cooperation and setting of common goals between groups.

Recommendation 3

In addition to the funds requested for the Objectives for 2000, funding is also requested to cover expenditures associated with food, taxis and child care services since the Committee meets during the lunch hour.

Budget requested from the bulk allocation . . . . . \$400

## Consultation

There was no broad consultation on these objectives; however, public input came through the members of the Advisory Committee.

The Office of the Chief Administrative Office has reviewed, and concurs with this report.

## Disposition

- Objective 1-8** - Disability Issues Advisory Committee
- Objective 1** - Human Rights and Employment Equity Division, Office of the Chief Administrative Office, Department of Urban Planning and Public Works
- Objective 4** - Taxi Advisory Committee and Pedestrian Advisory Committee

## List of Supporting Documentation

Document 1- Annual Report for June 1998-1999

**DISABILITIES ISSUES ADVISORY COMMITTEE (DIAC)  
ANNUAL REPORT FOR JUNE 1998-1999**

1. ADMINISTRATION

Membership

During 1998-1999, three new members joined DIAC, while three others resigned or retired, bringing the total membership to eleven. Bob Brown was elected Chairperson. Barry McMahan replaced Nicole Hudson as Vice-Chairperson.

2. OCTranspo Low Floor Buses

DIAC took issue with OCTranspo for its extraordinarily long delay in providing barrier-free access to its public system buses. Letters were written in protest of the purchase of 80 new high-floor inaccessible buses since they would require expensive retrofitting. With a life-span of 20 years, DIAC found OCTranspo was not demonstrating concern for users with mobility difficulties when purchasing these buses or following the 1994 accessibility plan. OCTranspo has since started to purchase new low-floor wheelchair accessible buses and have just introduced them on a few routes. A letter from the Interim General Manager to DIAC stated that there will be 160 new low-floor buses by the end of 1999.

3. Joint Project on Equity and Diversity

DIAC has recognised the need for a communications program targeted towards new Canadians, especially those from countries that do not afford persons with disabilities equal rights, opportunity or dignity. Discussions have taken place with the Advisory Committee on Equity and Diversity with the intention of creating a joint project with the two committees. DIAC has reached an agreement in which one of its members will sit as a non-voting member of the Equity and Diversity Committee.

4. City Accessibility Audit

The City is in the process of assessing all of its buildings and facilities to make sure architectural barriers are identified and recorded with the goal of eliminating them. This audit is scheduled for completion by the end of this year. Periodic reports to DIAC indicate the audit is on schedule.

5. Ontarians with Disabilities Act

Joining with disability advocates throughout the province, DIAC reacted swiftly to voice its opposition to the proposed Bill 83 - The Ontarians with Disabilities Act, when the Legislature tabled the document. Prior to the tabling of this Bill, DIAC was invited to consult with provincial representatives, at which time it expressed the urgent need for clear leadership and an enforceable, powerful piece of legislation that would improve life for Ontario's 1.5 million people with disabilities. Ottawa is building thousands of new houses that people using wheelchairs cannot even visit, let alone reside in. Extensive renovations are being made to existing buildings without the need for providing barrier-free access, due to a weak Ontario Building Code. The Mayor and members of Council unanimously supported contacting the Premier to urge reconsideration of the proposed Bill 83, but such action was obviated by the death of the Bill on the order paper.

6. Site Plan Application Review Sub-Committee

In December 1998, DIAC formed a Site Plan Application Review Sub-Committee to address concerns that appropriate input was not being provided to the decision makers at the appropriate time in the process for new building construction and commercial renovations. Accordingly, under a mandate to review Site Plans for accessibility problems on a trial basis for one year, a team of four was trained in the administrative process and the technicalities of site plan content by senior members of the City Planning and Building Code staff. The Sub-Committee has been receiving the Plans for major projects since January and has offered comments on corrective measures, where appropriate, to the City Planner within the designated time frames. The experience has given the Committee valuable insights and we believe has resulted in a heightened awareness by city staff of accessibility issues as many design weaknesses are flagged to us by them for discussion on remedies. It has also enabled more relevant comment to be offered to other bodies such as the National Capital Commission on projects which come under their control but affect Ottawa residents.

7. Site Plan Award/ Breaking Barriers Award

In addition to the yearly Breaking Barriers Award, which is given to a City of Ottawa representative who has been exemplary in issues having to do with people with disabilities, DIAC proposed to create a Site Plan Award that would recognise a developer or business that has made the extra effort to modify their premises to include the needs of clients or employees with disabilities. The award would be presented by the Mayor and a representative of the business community. Media coverage would be encouraged.

8. Mayor's Task Force on Accessibility to Housing and Existing Buildings

The southern end of the City of Ottawa has witnessed a boom in housing development projects. In the past decade, many hundreds of brand new single and multi-dwelling units have been built throughout the city, especially in the south end. With that new construction came lots of new infrastructure. Unfortunately, none of these new communities were built to accommodate people with disabilities and the elderly. The shopping centres, community centres, and various services have had to be constructed barrier-free, in compliance with the provincial building code. However, due to lack of provincial guidelines, Ottawa does not promote accessible residential communities. Wheelchair users wishing to purchase a home in Ottawa continue to be subjected to blatant discrimination. They cannot even visit homes let alone reside in a readily accessible unit. And once they have paid for all the adjustments to these new units, they find themselves segregated and marginalized because they cannot even visit a neighbour due to the architectural barriers.

As well, loopholes in the Provincial Building Code currently allow for extensive renovations to existing commercial buildings, (e.g. restaurants, retail stores, and service industry) without having to make barrier-free modifications to the premises. Older sections of the city are notoriously inaccessible to residents and tourists alike. The Byward Market, Bank Street, Somerset Street, Preston Street, and Wellington Street, all could profit from increased business and larger potential employee pool, if more attention is given to making their premises barrier-free.

For the above reasons, City Council asked the Department of Urban Planning & Public Works to form a Task Force to look into ways of improving accessibility for people with disabilities and the elderly. Action is pending.

9. York Steps

The National Capital Commission (NCC) and the Embassy of the United States of America collaborated on the design and reconstruction of the pedestrian staircase at the west end of York Street, to link Mackenzie Street and Sussex Drive. The new design did not integrate ramping, elevator or funicular, modes of travel thereby discriminating against anyone unable to use stairs. An architectural barrier was recreated instead of eliminated. Upon advice from DIAC, the Mayor made representation to the Chair of the NCC to remedy the deficiency. Further, DIAC wrote to the US Ambassador to protest their financial subsidy of a discriminatory architectural design; and an official complaint has been registered by the Chair of DIAC with the Canadian Human Rights Commission. Also, the Chair has corresponded on the subject with the United States Architectural and Transportation Barriers Compliance Board, in Washington. The response stated that their responsibility ended with raising the accessibility issue with the NCC several times to no avail; because the property is on Canadian soil, they have no jurisdiction.



The NCC continues to justify their decision on the new architectural design saying that it doesn't need to comply with the Federal or Provincial Building Code since York Steps is considered to be landscaping.

10. Bridge Work on Wellington Street

The on-going construction on Wellington and Elgin Streets are causing havoc with pedestrians regardless of their degree of mobility. DIAC invited the RMOC design engineer to attend a meeting in order for the members to discuss concerns faced by people with disabilities. All who attended felt the meeting was fruitful and constructive.

11. Sussex Mackenzie Site - Stage II

This site was previously occupied by the Daly Building. DIAC was approached to comment and advise on the proposed design, which will include a public aquarium, parking, hotel, and retail space. DIAC supports creating an aquarium since it would be a welcome destination for the elderly and people with disabilities especially in winter. The committee expressed its concern regarding access from the surrounding streets.

12. Byward Market Accessibility Project

As a result of the Mayor's wheelchair visit to the Byward Market and of the strong representations made by disability rights advocate, Philip Major, DIAC is working to increase accessibility in the Byward Market. DIAC met with the Byward Market Business Improvement Association, the Byward Market Manager, and Councillor Stéphane Émard-Chabot. A number of initiatives are in progress, such as an article for the Byward Market Newsletter, designing an awareness program, and piloting a accessibility signage program (based on an excellent program designed by the Hotel Association of Canada called Access Canada).

13. Web site

DIAC has been working with City staff and the City website manager to improve legibility of the graphics and type. The problem with background colours has been fixed. DIAC is now verifying that the website is useable by blind users that rely on text readers.

14. Brochures

The DIAC brochure has been rewritten and is currently in production. It is intended for general distribution, and will be available in alternate formats. The brochure will be translated into both official languages.

15. Parking Issues at Private lots

A number of private operators have started to deploy the pay and display ticket dispensing machines which are used in unattended parking lots or after normal working hours. DIAC is particularly concerned about these machines as they pose a barrier to equal access and is in the committee's view a discriminatory practice against persons with disabilities. There is presently a human rights complaint which has been filed against the City as the licensing authority and a private parking lot in the downtown core.

16. Parking Issues at City Controlled Lots

DIAC is also concerned about the City's use of these machines at municipally operated parking lots.

17. One Day Seminar for City Staff concerning Disability Issues

This project has been put on hold due to lack of funds required to host such an event. It is hoped that this seminar to train staff can be completed in the near future.

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September 1, 1999

ACS1999-CV-ENV-0003  
(File: ACS1300)

Environmental Advisory Committee

Ward/Quartier  
City Wide

- Community Services and Operations Committee / Comité des services communautaires et des opérations
- City Council / Conseil municipal

Action/Exécution

### **3. Environmental Advisory Committee - 1998-1999 Annual Report and 2000 Objectives**

**Comité consultatif sur l'environnement - Rapport annuel de 1998/99 et objectifs de 2000**

#### **Recommendations**

1. That the 1998/99 Annual Report, as detailed in Document 1, be received.
2. The Committee recommends that the objectives for 2000 be approved.
3. That the accompanying resource requirements, as described in this submission be considered in the 2000 Budget and be made available to Council as part of the budget documentation.



September 1, 1999 (9:20a)

Gary Ludington  
Chairperson

AS:bje

Contact: Gary Ludington - 997-0229  
Brenda Emond - 244-5300 ext. 3541

#### **Financial Comment**

Funds for the Environmental Advisory Committee base budget of \$2,000 will be provided in account 2231931 in the Department of Corporate Services 2000 Operating Budget. The

Advisory Committee is requesting an additional \$4,700 from the unallocated bulk provision of \$10,000 provided in account 2231911. The distribution of this bulk allocation to the Advisory Committees will be dealt with by City Council during its deliberation of the 2000 Operating Estimates.



September 1, 1999 (11:31a)

for Mona Monkman  
City Treasurer

ECM:cds

## **Executive Report**

### Reasons Behind Recommendations

#### Recommendation 1

The Environmental Advisory Committee(EAC), in accordance with the reporting requirements for the Advisory Committee, submits its 1998/99 Annual Report [May, 1998 to May, 1999] (Document 1) for the information of Community Services and Operation Committee and City Council.

#### Recommendation 2

The Environmental Advisory Committee's terms of reference, coupled with increasing contact with other Citizen organizations and regular contact with members of Council, provide the Committee with a solid, realistic base for its activities. For the most part, these are reactive in nature, either as responses to policy proposals and operational actions by City staff, or as special assignments undertaken at the request of Council.

The extent to which the volunteer members of this group can respond to various requests is limited by the time available. It is important to ensure, that any special requests from Council, receive adequate staff support.

#### Recommendation 3

The Environmental Advisory Committee will continue to take initiatives within the constraints of time and budget so as to better advise Council.

The Committee intends to focus its efforts on the following objectives for 2000:

**Objective 1:**

Review, assess and make recommendations concerning proposed public or private sector actions or initiatives that could have an environmental impact on the City of Ottawa.

Implementation of Objective 1

No resources are required.

**Objective 2:**

Undertake special assignments as requested by City Council such as implementation of protection areas strategy arising from the NOSS study, the City's use of pesticides and to provide comments on the environmental aspects of the City's Corporate Strategic Plan.

Implementation of Objective 2

No resources are required, however the Committee is dependent on the timely receipt of staff reports.

**Objective 3:**

Improve communication and collaboration with municipal environmental advisory committees within the region and the community at large. We feel this will enable the Committee to take a more strategic approach to issues and develop more coherent advice to Council. Now that we have a full complement of members, we would like to resurrect the newsletter we had started or alternatively make use of the City's web site as a part of this objective.

Implementation of Objective 3

This task will require additional resources in the order of:

Community Outreach & food	\$ 1,500
Ottawa Regional Science Fair	\$ 500
Environmental Achievement Awards	\$ 500
Additional Printing	<u>\$ 200</u>
Total	\$ 2,700

**Objective 4**

Seek to keep abreast of pertinent trends nationally and internationally so as to be able to suggest local solutions based on proven experience elsewhere.

Implementation of Objective 4

This task will require additional resources in the order of:

Conference Attendance	\$ 500
Research and Reference Manuals	<u>\$ 500</u>
Total	\$1,000

**Objective 5**

Work with city staff on the review of environmental policies in the Official Plan in anticipation of its five year review. Required changes of policies will be recommended.

This task will require additional resources in the order of:

Official Plan	\$ 1,000
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**Consultation**

No public consultation took place as this matter was discussed by members of the Environmental Advisory Committee at their meeting of August 24, 1999.

The Department of Urban Planning and Public Works has been consulted with comments incorporated into the submission.

**Disposition**

- Objectives 1 - 5 - Environmental Advisory Committee
- Objectives 1 - 5 - Department of Urban Planning and Public Works

**List of Supporting Documentation**

- Document 1 - Annual Report of the City of Ottawa Environmental Advisory Committee (June/98 - May/99)

**Part II - Supporting Documentation****Document 1****CITY OF OTTAWA ENVIRONMENTAL ADVISORY COMMITTEE****ANNUAL REPORT (JUNE 1998 - MAY 1999)**

## Introduction

The City of Ottawa's Environmental Advisory Committee (EAC) is composed of eleven local citizen volunteers, selected to serve on the Committee on the basis of their interest, expertise, and dedication towards protecting environmental quality within the City of Ottawa. The EAC meets as a whole on a monthly basis. EAC sub-committees have been established to deal with specific tasks such as site plan review and planning issues and green space protection.

Members of the EAC seek to provide timely, objective, and expert guidance and advice to Council to individual Councillors and to various organisational units within the Corporation of the City of Ottawa on a variety of current and emerging matters with environmental implications. We also seek to liaise with community organisations and other City of Ottawa Advisory Committees.

The Department of Urban Planning and Public Works provides staff support to the Environmental Advisory Committee through the Environmental Management Branch. Other Branches occasionally provide support and information.

There has been significant changes within the EAC during this period. Due to the resignation of a couple of members as well as the end of terms being reached, there were a number of new faces on the Committee.

Results for the Period June 1998 to May 1999

Most of the Committee's work was in response to policy and action proposals by city staff and Council.

Highlights of the period from June 1998 to May 1999:

- Selected the winners of the City's Environmental Achievement Awards and participated in a presentation ceremony at the Sparks Street Mall on June 3, 1999;
- Advised on matters referred to it by Council and departments of the City of Ottawa;
- Held a breakfast meeting with Mayor and Councillors which focussed on the remediation of contaminated and brown field sites;
- Reviewed and commented on Environmental Management Branch reports;
- Liaised with other community organisations and City of Ottawa Committees;



- Responded to a request from City Council to assist in the development of an Integrated Pest Management Strategy for the City. In addition to a number of meetings and preparatory work, members of the Committee made presentations to the Community Services and Operations Committee(CSOC);
- Reviewed and commented on site plans, zoning, subdivision and other planning related matters;
- Participated in the Ottawa Regional Science Fair and gave special youth awards for environmental projects which have been named the “Mayor’s Award for Environmental Science”;
- Analysed and commented on, or participated in the following:
  - ▶ National Capital Commission issues;
  - ▶ Urban Planning and Public Works Status Reports;
  - ▶ Community Services Capital Projects Status Reports;
  - ▶ City of Ottawa’s Task Force on the Atmosphere;
  - ▶ NOSS (Natural Open Space Study) and Protection Areas initiative;
  - ▶ City of Ottawa’s Energy Retrofit Program.

#### Ongoing Commitments - Issue Response

The EAC continues to monitor a broad range of issues in order that the Committee is able to respond in a timely fashion if any of the following issues require immediate attention:

- Site/Zoning/Official Plan issues
- Pesticide Management
- City Strategic Plans and Policies
- Re-mediation of contaminated/brown field sites
- RMOC/NCC Concerns
- Incentives to promote use of alternate transportation
- Environmental Achievement Awards
- Priorities of other Environmental Advisory Committees throughout the Region

- Greenspaces protection and the Greenway System
- Asphalt Alternatives
- Significant Trees
- Task Force on the Atmosphere
  - ▶ Greenhouse Gases
  - ▶ Air Quality
- Engineering and Works
- Ottawa Science Fair
- Energy retrofit

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August 25, 1999

ACS1999-CV-TXI-0001  
(File: ACV1924/0110)

Taxi Advisory Committee

Ward/Quartier  
City Wide

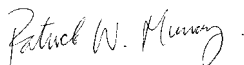
- Community Services and Operations Committee / Comité des services communautaires et des opérations
  - City Council / Conseil municipal
- Action/Exécution

#### **4. Taxi Advisory Committee -1998\99 Annual Report and 2000 Objectives**

##### **Comité consultatif sur les taxis - Rapport annuel de 1998\99 et objectifs de 2000**

#### **Recommendations**

1. That the 1998-99 Annual Report, as detailed in Document 1, be received.
2. The Committee recommends that the objectives for 2000 be approved.
3. That the accompanying resources requirements, as described in the submission, be considered within the 2000 budget and be made available to Council as part of the budget documentation.



August 25, 1999 (11:29a)

Patrick Murray  
Chairperson

BJE:pm

Contact: Brenda Emond 244-5300 ext. 3541  
Patrick Murray 231-3000 ext 251

## Financial Comment

Funds for the Taxi Advisory Committee base budget of \$800 will be provided in account 2231961 in the Department of Corporate Services 2000 Operating Budget. The Taxi Advisory Committee is requesting an additional \$2,200 from the unallocated bulk provision of \$10,000 provided in account 2231911. The distribution of this bulk allocation to the Advisory Committees will be dealt with by City Council during its deliberation of the 2000 Operating Estimates.



August 26, 1999 (9:20a)

for Mona Monkman  
City Treasurer

ECM:cds

## Executive Report

### Reasons Behind Recommendations

#### Recommendation 1

In keeping with the reporting requirements for Advisory Committees, the Taxi Advisory Committee is submitting its 1998-1999 Annual Report (Document 1) to City Council for information.

#### Recommendation 2

In addition to the tasks prescribed by its mandate, the Committee submits the following objectives for 2000:

### OBJECTIVES FOR 2000

#### Objective 1: Improved Services in the Taxi Industry

One of the key goals of the Taxi Advisory Committee is to explore ways to improve service to the public in the taxi industry. To this end, two sub-objectives have been established:

##### a) Complete and conduct a public survey

During 1995-96, a survey was prepared for distribution to the public to gauge the public's views on various aspects of taxi service in Ottawa. During 1999-2000 it will be completed and distributed, with results to be compiled and analysed. The Department of Urban

Planning and Public Works has confirmed its willingness to assist in the compilation of information in relation to this one-time initiative.

**b) Implement "Driver-of-the-Month Award"**

In concert with the drivers, union, brokers and the community at large, TAC will develop and implement a City-wide award program for drivers. One of the questions to be resolved is the form of the award. Staff time will be required to review the Committee's ideas.

Budget Requested for Objective 1b) from the bulk allocation:

Advertising in the Citizens, Sun and Le Droit	\$1000
Translation	\$ 200

**Objective 2: Licensing Policy Implementation**

**a) Review current licensing policy**

TAC will continue to examine and review ways to reduce the concentration of ownership in the hope of seeing a better sharing of the industry's profits, particularly for drivers. Staff time will be required to review the Committee's ideas.

**b) Examine opportunities for regionalization of taxi licensing**

Opportunities for improved taxi service and a more coordinated and consistent taxi licensing policy could result from regionalized taxi licensing. TAC will study ways of exploring regionalized taxi licensing. Staff time will be required to review the Committee's ideas.

**Objective 3: Other/Ongoing Work**

**a) Standards and Training**

TAC will continue to study issues related to standards (such as the cleanliness of cabs and parking enforcement) and training (such as the Algonquin College course and proper conduct when dealing with clients). Staff time will be required to review the Committee's ideas.

**b) Specific Licensing Issues**

TAC will examine new licensing issues. TAC will continue to track progress on other issues such as ads on cabs and the adequacy of taxi stand arrangements in the downtown core. Staff time will be required to review the Committee's ideas.

**c) Urban Planning and Public Works Projects**

TAC will continue to be available for comment on specific projects being developed by the Department of Urban Planning and Public Works. TAC expects that during 1999-2000 it will be asked to comment on the Department's review of accessible cabs.

**d) Review of Quarterly License Suspensions and requests for Taxi Meter Rate Adjustments**

TAC will continue to review the quarterly reports of the Department of Urban Planning and Public Works with respect to the suspension of taxi licenses. The Committee will also review requests for Taxi Meter Rate Adjustments and provide comment as required. No resources are required for this.

**e) Shuttle service being reviewed by RMOC and OC Transpo**

The Region has deferred its study of shuttle services until the Province completes its review of the Municipal Act given an expectation that legislative changes will impact on related regulatory powers. If a new Municipal Act is forthcoming in 1999-2000 and if the Region resumes its review, TAC will determine what contribution it might make to that work.

**Recommendation 3**

In addition to the funds requested for the Objectives for 2000, funding is also requested to cover expenditures associated with food, taxis, and child care services since the Committee meets during the supper hour.

Budget Requested from the bulk provision: \$1000.00

**Consultation**

No public consultation took place since this matter was discussed by members of the Taxi Advisory Committee at their meeting of August, 16, 1999.

The Department of Urban Planning and Public Works has been consulted with comments incorporated into the submission.

**Disposition**

Objectives 1 - 3 - Department of Urban Planning and Public Works to assist TAC  
Objectives 1 - 3 - Taxi Advisory Committee

**List of Supporting Documentation**

Document 1 - Annual Report of the City of Ottawa Taxi Advisory Committee (June/98 -

May/99)



## CITY OF OTTAWA TAXI ADVISORY COMMITTEE

**ANNUAL REPORT (JUNE 1998 - MAY 1999)**

1998-99 represented the first year of activity for new members. There is still a need for new members to maintain the long-term viability of the committee. However, a new recruiting drive will, hopefully, yield a further influx of members.

Our committee co-ordinator and staff member from the Department of Urban Planning and Public Works were always present and of great assistance. Attendance at meetings by industry stakeholders (the union and brokers), the press, members of Council continued to increase.

Some issues of taxi cab maintenance and service arose and did command immediate media attention. With the help of the Mayor's Office and our non-voting Council member we convened a public forum in an effort to gauge public opinion on the matter. The meeting was not successful in terms of attendance but a number of telephone calls as a result of airing the forum on community TV resulted in better feedback from the public.

Working through our objectives for last year, TAC is pleased to report on its progress towards its working goals.

**1. Accessible Taxis**

Members continue to be concerned about the lack of progress on this issue, but also understand that issues are complex. Three years ago TAC successfully brought a motion before CSOC that the Department deliver on its commitment of several years prior to produce a report on accessible cabs. Nothing has been received to date.

**2. Improved Taxi Service to the Public** - The televised forum on taxi service was one of the high-lights of the past year. The results of the forum were forwarded to the mayor and are to be considered by TAC as a possible spring-board for further initiatives.

TAC is closer now more than ever to implementing a taxi users' survey. Initiatives on the driver of the month award have fallen by the wayside.

The prohibition of cellular phone use by taxicab drivers while transporting passengers was made part of the City's licensing regulation. TAC is not aware of any significant issues have arisen yet since its implementation.

3. **Ads on Cabs** - With TAC's support, the licensing regulations were amended about two years ago to allow exterior advertising on taxicabs. Capital Taxi has made use of that amended regulation; Blue Line has not. The matter may be in abeyance due to the current collective agreement between that company and its drivers, and unresolved questions about profit-sharing. TAC has been advised that a new collective agreement is under negotiation, and it awaits the outcome to see if the owners and drivers can agree to satisfactory terms that will allow exterior advertising to proceed.

A company presented to TAC a proposal to put TV monitors in taxicabs that would both display advertising and be equipped with a global positioning system (GPS) that drivers could use in the event of emergencies. Taxi industry stakeholders and TAC had a number of questions for the company, none of which have been answered to date. As a result, exploration of that particular issue has stalled.

5. **Parking and Moving Violations** - Moving and parking violations by taxicabs in the vicinity of taxi stands continue, at Bank at Queen and Elgin at Cooper in particular. Efforts by the City and the Region have been made to bring some order to the situation.

6. **Review of Quarterly License Suspensions** - TAC continues to review these suspensions.

7. **Driver Safety** - GPS solution could mean that the concerns of the drivers would be met. It is incumbent on the owners, drivers and industry to negotiate an agreement between them that, in the end, would be acceptable to the City in terms of passenger safety and community standards.